

**Pages 1 to / à 7
are withheld pursuant to sections
sont retenues en vertu des articles**

17, 21(1)(a), 21(1)(b)

**of the Access to Information Act
de la Loi sur l'accès à l'information**

**Pages 8 to / à 10
are withheld pursuant to sections
sont retenues en vertu des articles**

17, 21(1)(a), 21(1)(b)

**of the Access to Information Act
de la Loi sur l'accès à l'information**

**Pages 11 to / à 98
are withheld pursuant to sections
sont retenues en vertu des articles**

17, 21(1)(a), 21(1)(b)

**of the Access to Information Act
de la Loi sur l'accès à l'information**

s.17
s.21(1)(a)
s.21(1)(b)

2022-03-01 15:35

Comment tu traduirais ce sous-titre? **Section 15 Direction**



[Redacted]

2022-03-01 15:35

Yark!

2022-03-01 15:35

[Redacted]

Directive de l'article 15?



[Redacted]

2022-03-01 15:35

Instruction?

instruction ou directive, en tout cas!

2022-03-01 15:35 1
oui!

2022-03-01 15:36 1
Il me reste 3 paragraphes!



[Redacted]

2022-03-01 15:36

OMG superstar!!!!

2022-03-01 15:42

[Redacted]



s.17
s.21(1)(a)
s.21(1)(b)

[Redacted]

2022-03-01 15:42
[Redacted]

2022-03-01 15:47 1

2022-03-01 15:50
[Redacted] changera ça s'il aime pas!
Tu t'enlignes pour finir à temps?

2022-03-01 15:53 1
J'ai fini!!! Kin toé! Des années à faire des traductions urgentes, faut ben que ça serve!! Il me reste juste à me relire.

2022-03-01 15:54
omg [Redacted] vont capoter et tomber de leurs chaises

2022-03-01 15:56 1
Bon, j'avais oublié un paragraphe, ça commence bien! haha!

[Redacted]

2022-03-01 15:59
[Redacted]

2022-03-01 15:59 1
[Redacted]

2022-03-01 16:00
[Redacted]

2 mars 2022

2022-03-02 08:30
Shit. J'ai oublié d'encrypter mon courriel hier 😞

2022-03-02 08:31
ah crotte! oh well, t'as quand même fait une bonne job!

s.17
s.21(1)(a)
s.21(1)(b)

2022-03-01 16:01

Salut [redacted] J'ai presque terminé la traduction, j'espère qu'il n'y aura pas trop de modifs dans l'anglais! J'ai une question pour toi.. [redacted]

[redacted]



[redacted]

2022-03-01 16:02

Salut [redacted]

2022-03-01 16:05

D'accord. Je relis le tout et j'enverrai la traduction à [redacted] et à toi pour les modifs et la révision.



[redacted]

2022-03-01 16:05

Super! Merci!!

2022-03-01 16:16

[redacted]



[redacted]

2022-03-01 16:18

Je ne suis pas devant mon ordi en ce moment, mais tu peux surligner les passages où tu n'est pas certaine. Je ferai les vérifications lors de la revision. Ne te casse pas trop la tête.

*n'es



Information on ticket
 CASE ID: 860168

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy:

Industry: TV

Subject: Distribution

Tone: Complaint

Keyword: Foreign Broadcaster

Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-1

Date Completed: 2022-3-4

Target Date: 2022-3-15

Registered by: [Redacted] (2022-3-4 10:07:58 AM)

Last Modified by: [Redacted] (2022-3-4 3:13:29 PM)

Closed by: [Redacted] (2022-3-4 3:13:29 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4163304	Transfer from the CBSC Dated 2022-02-25 & Received 2022-03-01 [Edit]	BRO 5014-1
4163666	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Date Received/Date reçue:
25/02/2022

Time Received/Heure reçue:
19:23:13

Name of Television or Radio Station/Station de télévision ou de radio:
RT

Program Name/Titre de l'émission:
All programs

Date of Program/Date de la diffusion de l'émission:
25/02/2022

Time of Program/Heure de l'émission:
11:00AM

Specific Concern/Préoccupation précise:
This channel has the potential to insight/ instigate and further inflame divisions in Canada through coercive and directed lies and misinformation.
I am a veteran who lived in Asia for 18 years. I first watched RT while in Russia as it was the only English Channel in the hotel. It

was widely known then and remains today a Russian government propaganda network.
There content has the potential to be harmful and could lead some to violence.
Thanks for your consideration.

First Name/Prénom:

Last Name/Nom de famille:

Email/Courriel:

Address/Adresse:

City/Ville:

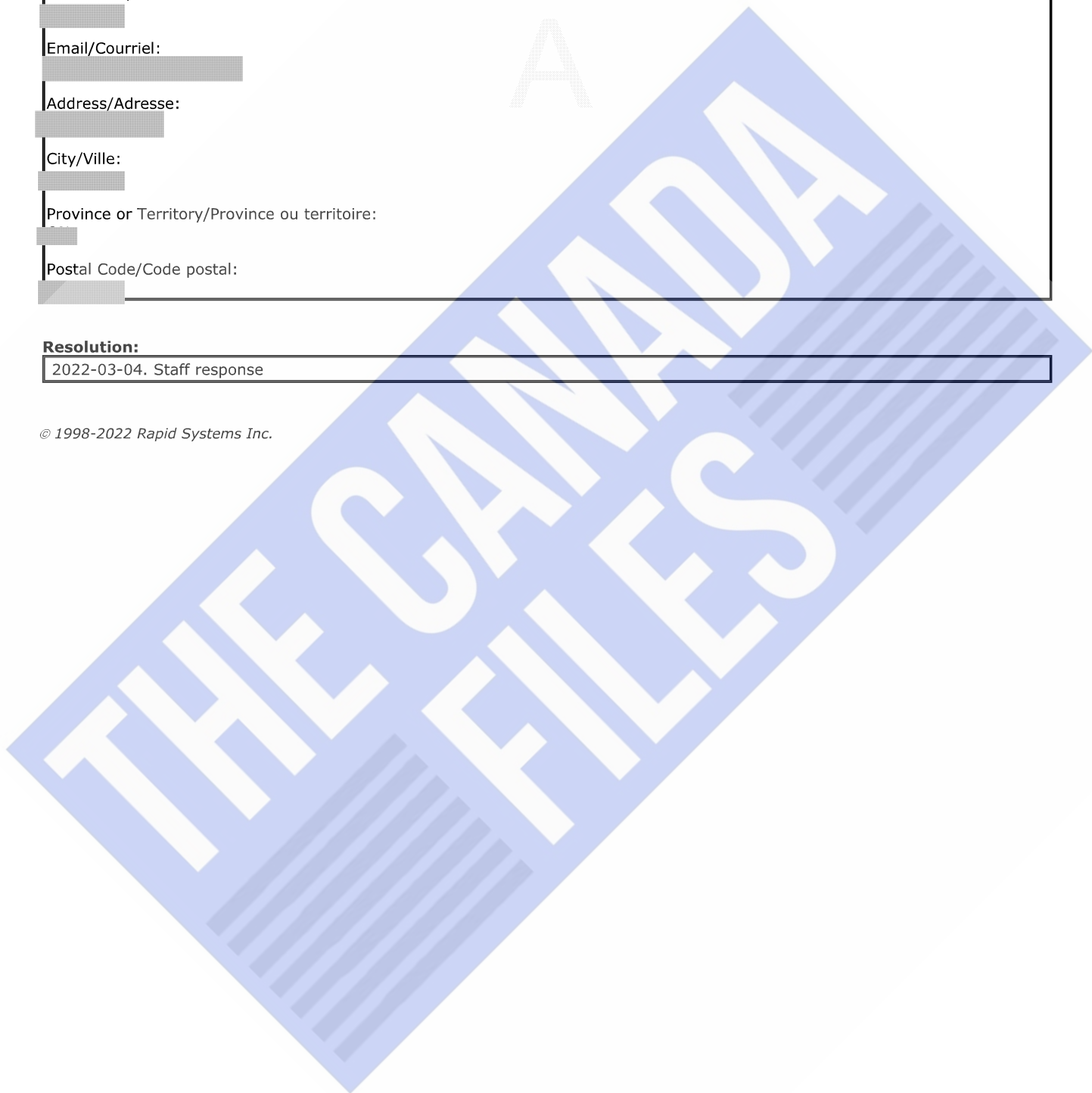
Province or Territory/Province ou territoire:

Postal Code/Code postal:

Resolution:

2022-03-04. Staff response

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Information on ticket
 CASE ID: 860166

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy:

Industry: TV

Subject: Distribution

Tone: Complaint

Keyword: Foreign Broadcaster

Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-1

Date Completed: 2022-3-4

Target Date: 2022-3-15

Registered by: [Redacted] (2022-3-4 10:01:41 AM)

Last Modified by: [Redacted] (2022-3-4 3:11:37 PM)

Closed by: [Redacted] (2022-3-4 3:11:37 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4163296	Transfer from the CBSC Dated 2022-02-25 & Received 2022-03-01 [Edit]	BRO 5010-1
4163665	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Date Received/Date reçue:
25/02/2022

Time Received/Heure reçue:
9:33:36

Name of Television or Radio Station/Station de télévision ou de radio:
Bell Express Vu

Program Name/Titre de l'émission:
RT - Russia Today

Date of Program/Date de la diffusion de l'émission:
25/02/2022

Time of Program/Heure de l'émission:
8:00AM

Specific Concern/Préoccupation précise:
 It is quite clear to me that RT (Russia Today) is no more than a propaganda tool being used by the Russian Government to present a false view of the invasion of the sovereign nation of the Ukraine by Russian armed forces.
 I am requesting that Bell Media look into this serious matter: Canada is a democratic country and does not need any more fake

news from an authoritarian state.
RT is not objective and as such should not be allowed to broadcast freely into Canada.
Get rid of this channel please.

First Name/Prénom:

Last Name/Nom de famille:

Email/Courriel:

Address/Adresse:

City/Ville:

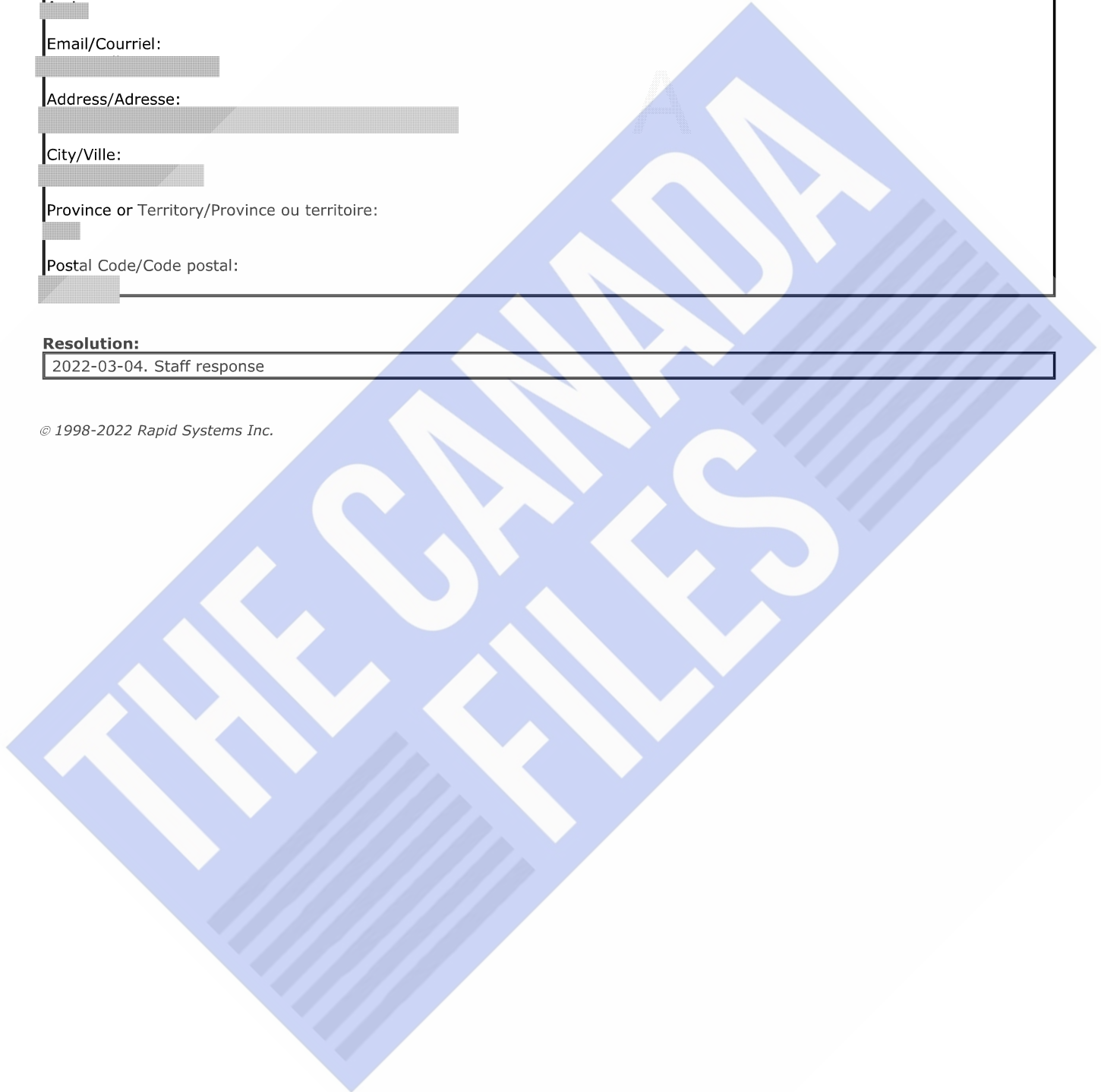
Province or Territory/Province ou territoire:

Postal Code/Code postal:

Resolution:

2022-03-04. Staff response

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Information on ticket

CASE ID: 860164

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information	
Status: Closed	Privacy:
Industry: TV	
Subject: Distribution	
Tone: Complaint	
Keyword: Foreign Broadcaster	
Hot Issue: Russia Today (RT)	

Date Information	
Date Arrived: 2022-3-1	
Date Completed: 2022-3-4	
Target Date: 2022-3-15	
Registered by [Redacted]	(2022-3-4 9:54:38 AM)
Last Modified by [Redacted]	(2022-3-4 3:09:18 PM)
Closed by [Redacted]	(2022-3-4 3:09:18 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4163292	Transfer from the CBSC Dated 2022-02-24 & Received 2022-03-01 [Edit]	BRO 5010-1
4163664	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Date Received/Date reçue:
24/02/2022

Time Received/Heure reçue:
17:47:42

Name of Television or Radio Station/Station de télévision ou de radio:
Russia Today

Program Name/Titre de l'émission:
All of it

Date of Program/Date de la diffusion de l'émission:
01/02/2022

Time of Program/Heure de l'émission:
12:00AM

Specific Concern/Préoccupation précise:
In light of recent happenings..eg THE WAR, and considering that other countries are removing Russia Today from their platform, don't you think we should also remove RT from broadcasting?

First Name/Prénom:
[Redacted]

Last Name/Nom de famille:
[Redacted]

Email/Courriel:
[Redacted]

Address/Adresse:
[Redacted]

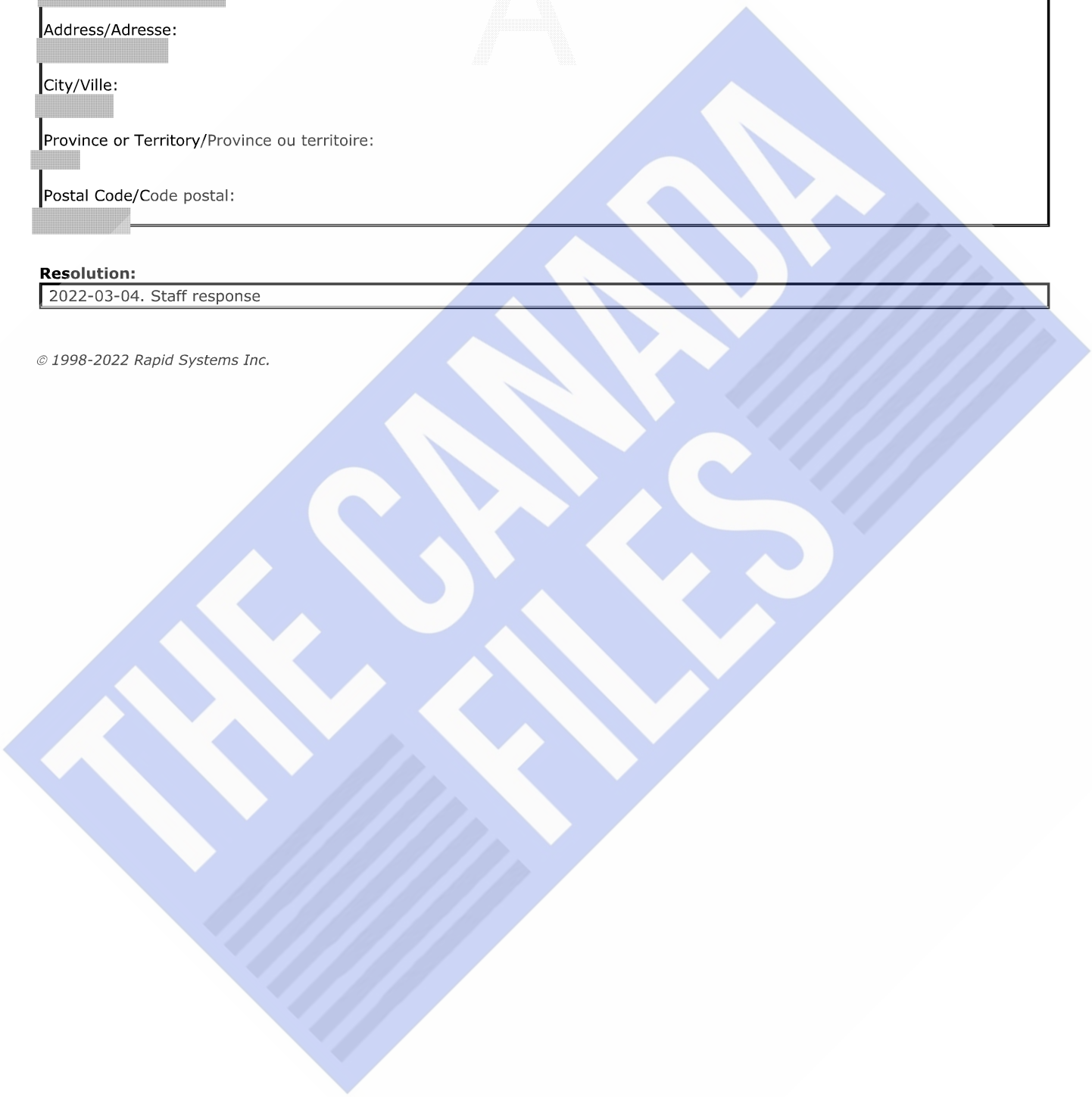
City/Ville:
[Redacted]

Province or Territory/Province ou territoire:
[Redacted]

Postal Code/Code postal:
[Redacted]

Resolution:
2022-03-04. Staff response

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Information on ticket

CASE ID: 860162

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information	
Status: Closed	Privacy:
Industry: TV	
Subject: Distribution	
Tone: Complaint	
Keyword: Foreign Broadcaster	
Hot Issue: Russia Today (RT)	

Date Information	
Date Arrived: 2022-3-1	
Date Completed: 2022-3-4	
Target Date: 2022-3-15	
Registered by: [Redacted]	(2022-3-4 9:46:48 AM)
Last Modified by: [Redacted]	(2022-3-4 3:07:09 PM)
Closed by: [Redacted]	(2022-3-4 3:07:09 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4163281	Transfer from the CBSC Dated 2022-02-24 & Received 2022-03-01 [Edit]	BRO 5010-1
4163660	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Date Received/Date reçue:
24/02/2022

Time Received/Heure reçue:
15:39:38

Name of Television or Radio Station/Station de télévision ou de radio:
Russia Today (RT)

Program Name/Titre de l'émission:
All

Date of Program/Date de la diffusion de l'émission:
24/02/2022

Time of Program/Heure de l'émission:
8:00AM

Specific Concern/Préoccupation précise:
Hello, this is a complaint re: the entirety of the programming broadcast on the Russia Today (RT) TV channel. This station is a well-known propaganda arm for the Russian government and should not be allowed to broadcast in Canada. As a result of the European war just initiated by Russia, Prime Minister Trudeau stated that removing this station from airwaves was discussed

today at the G7 meeting convened by President Biden. Please do the right thing and remove this station immediately. Thank you.

First Name/Prénom:

[REDACTED]

Last Name/Nom de famille:

[REDACTED]

Email/Courriel:

[REDACTED]

Address/Adresse:

[REDACTED]

City/Ville:

[REDACTED]

Province or Territory/Province ou territoire:

[REDACTED]

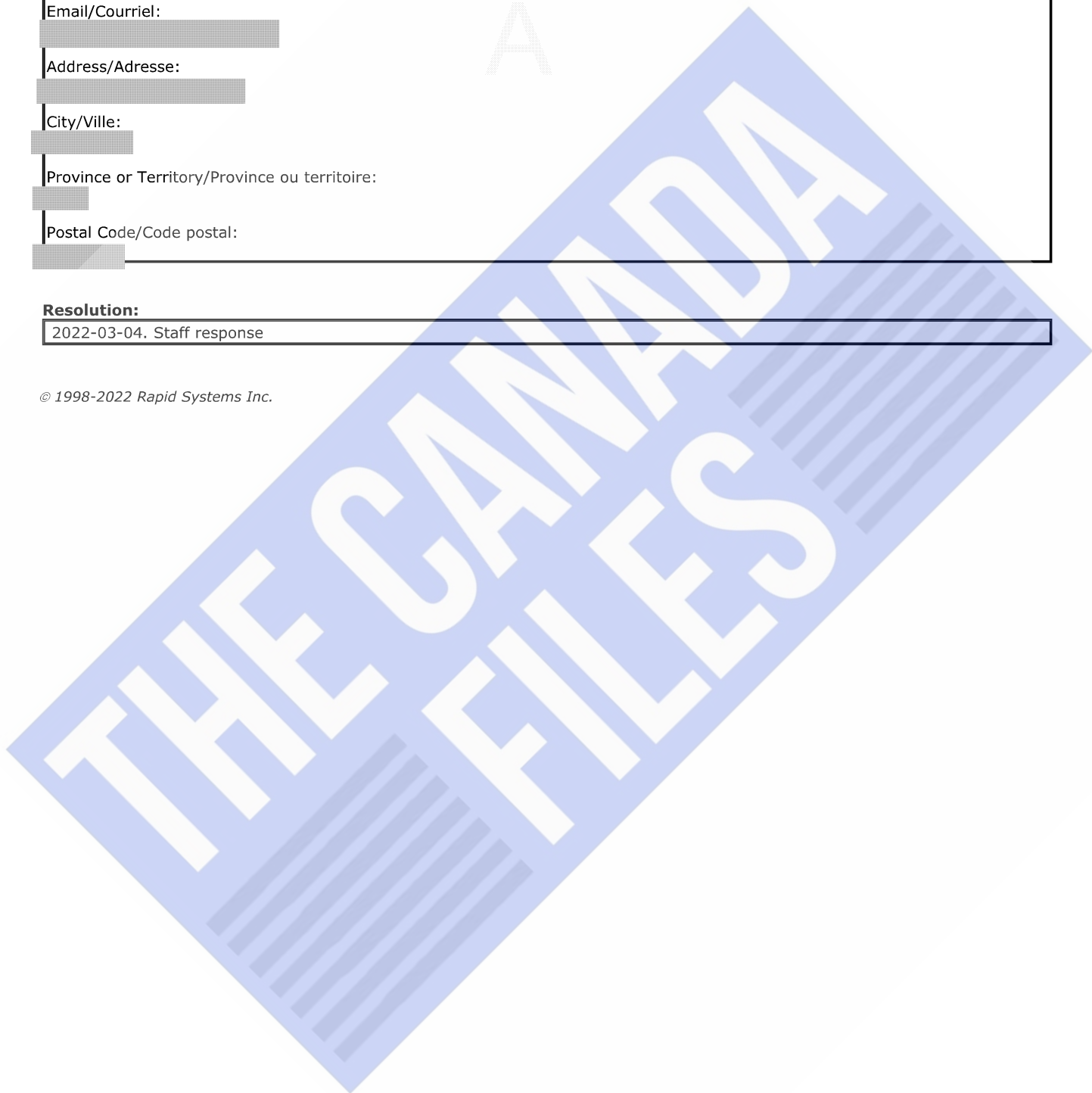
Postal Code/Code postal:

[REDACTED]

Resolution:

2022-03-04. Staff response

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Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name:
Postal Address:
City:
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax:

Date Registered: 2022-03-02 8:18:56 PM
Date Arrived: 2022-03-02

Message:

My complaint is that I have been cut off from RT the Russian news broadcaster. I am a retired librarian with an undergraduate degree in International Relations (history and political science) who studied the use of propaganda in the Catholic Church and the Lutheran churches during the 16th century Protestant Reformation and the Counter Reformation. I am very offended that the Shaw cable network is telling me that I am too dumb to sort out what I am hearing and seeing on RT. This is blatant censorship, something I have also studied, as well as a loss of freedom of conscience, something we in The West are supposed to stand for. Finally it shows a great lack of confidence in the strength of The West's position on world events. Shame on Shaw and the Canadian media that is following this approach. Makes you look a lot like the ...Russians!



Information on ticket

CASE ID: 860172

Click here to show related case(s)...



Client

Client: [Redacted]

Company:



Owner

Owner: [Redacted]

Section: Correspondence

Case Information

Status: Closed Privacy:

Industry: TV

Subject: Distribution

Tone: Complaint

Keyword: Foreign Broadcaster

Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-1

Date Completed: 2022-3-4

Target Date: 2022-3-15

Registered by: [Redacted] (2022-3-4 10:26:18 AM)

Last Modified by: [Redacted] (2022-3-4 3:22:26 PM)

Closed by: [Redacted] (2022-3-4 3:22:26 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4163322	Transfer from the CBSC Dated 2022-02-27 & Received 2022-03-01 [Edit]	BRO 5014-1

Initial Action:

Description:

Date Received/Date reçue:
27/02/2022

Time Received/Heure reçue:
13:03:50

Name of Television or Radio Station/Station de télévision ou de radio:
RT network

Program Name/Titre de l'émission:
Crosstalk

Date of Program/Date de la diffusion de l'émission:
21/02/2022

Time of Program/Heure de l'émission:
10:30PM

Specific Concern/Préoccupation précise:
<https://www.tvbeurope.com/business/european-union-bans-rt>

My provider Shaw Communications refuses to address the ongoing disinformation relayed by this program and the entire network in favor of the Putin government while it invades Ukraine. In view of the actions of governments around the world I demand that your organization review the status of this network.

First Name/Prénom:

[Redacted]

Last Name/Nom de famille:

[Redacted]

Email/Courriel:

[Redacted]

Address/Adresse:

[Redacted]

City/Ville:

[Redacted]

Province or Territory/Province ou territoire:

[Redacted]

Postal Code/Code postal:

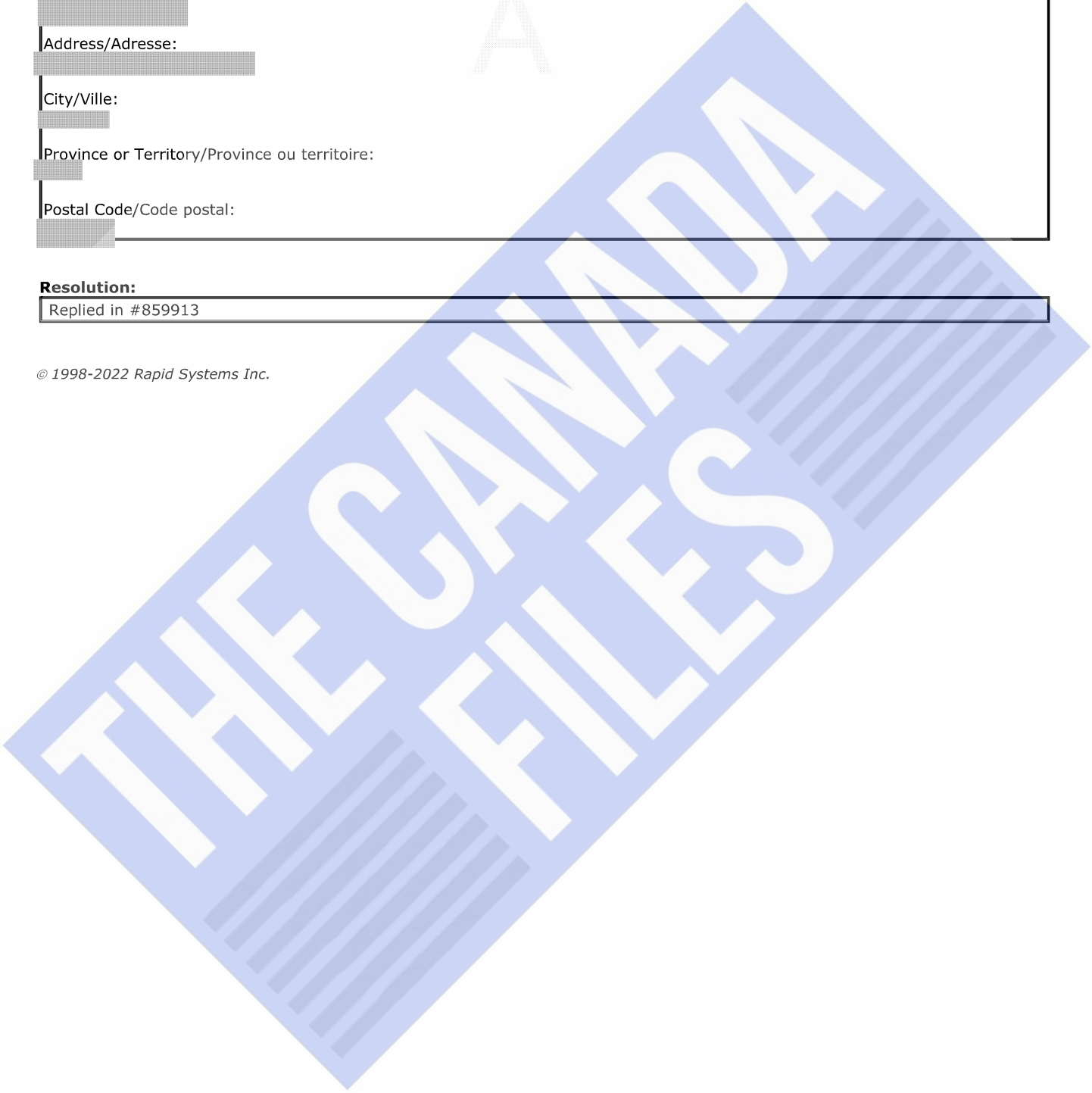
[Redacted]

A

Resolution:

Replied in #859913

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Correspondence Profile

Client Info

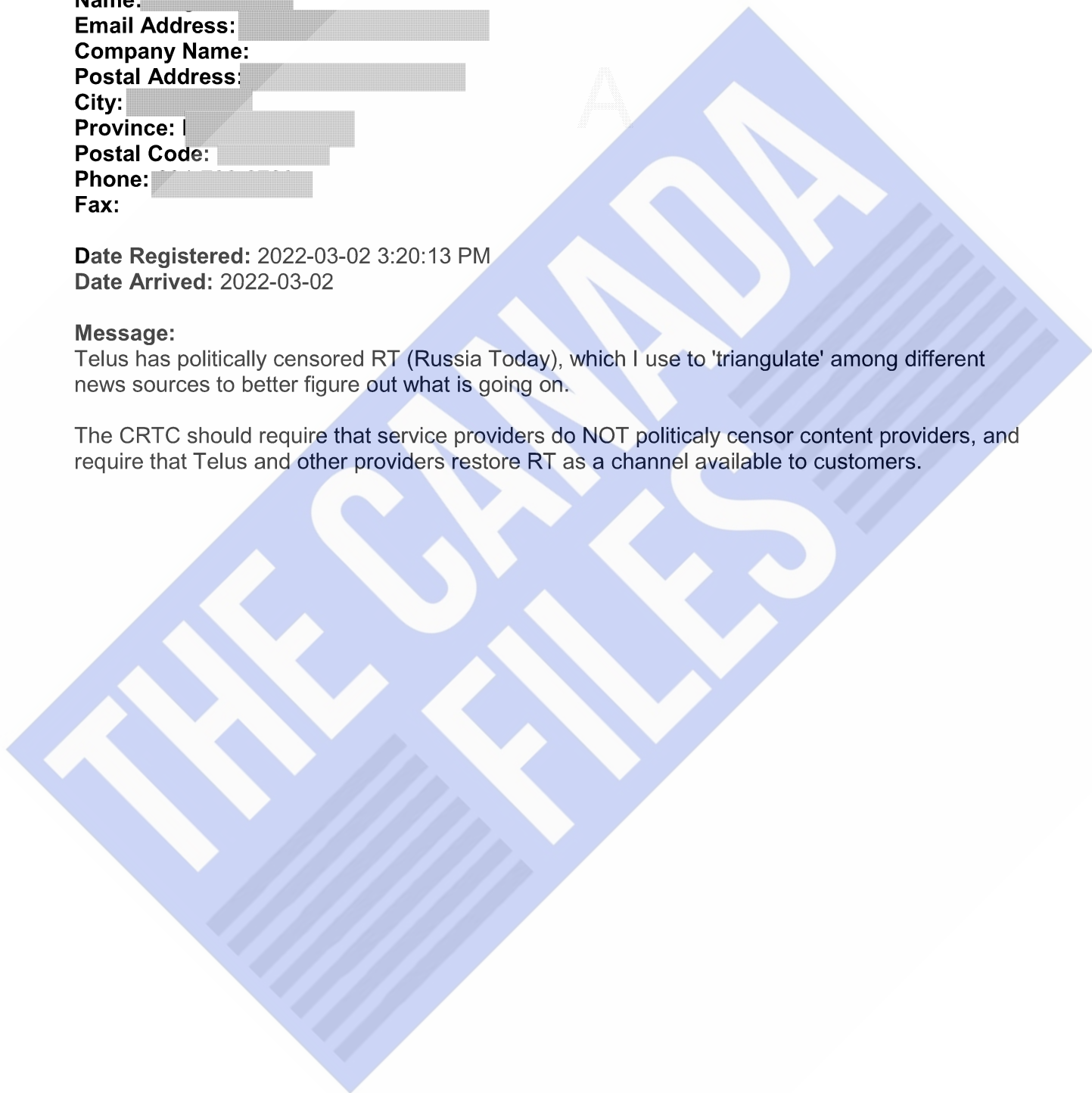
Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

Date Registered: 2022-03-02 3:20:13 PM
Date Arrived: 2022-03-02

Message:

Telus has politically censored RT (Russia Today), which I use to 'triangulate' among different news sources to better figure out what is going on.

The CRTC should require that service providers do NOT politically censor content providers, and require that Telus and other providers restore RT as a channel available to customers.





Information on ticket
CASE ID: 860107

Click here to show related case(s)...



Client: [Redacted]
Company: [Redacted]



Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes

Industry: TV

Subject: Distribution

Tone: Complaint

Keyword: Foreign Broadcaster

Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-2

Date Completed: 2022-3-4

Target Date: 2022-3-16

Registered by: [Redacted] (2022-3-2 3:20:13 PM)

Last Modified by: [Redacted] (2022-3-4 3:00:20 PM)

Closed by: [Redacted] (2022-3-4 3:00:20 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4162897	Incoming correspondence Dated & Received 2022-03-02 [Edit]	BRO 5010-1
4163650	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Telus has politically censored RT (Russia Today), which I use to 'triangulate' among different news sources to better figure out what is going on.

The CRTC should require that service providers do NOT politicaly censor content providers, and require that Telus and other providers restore RT as a channel available to customers.

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

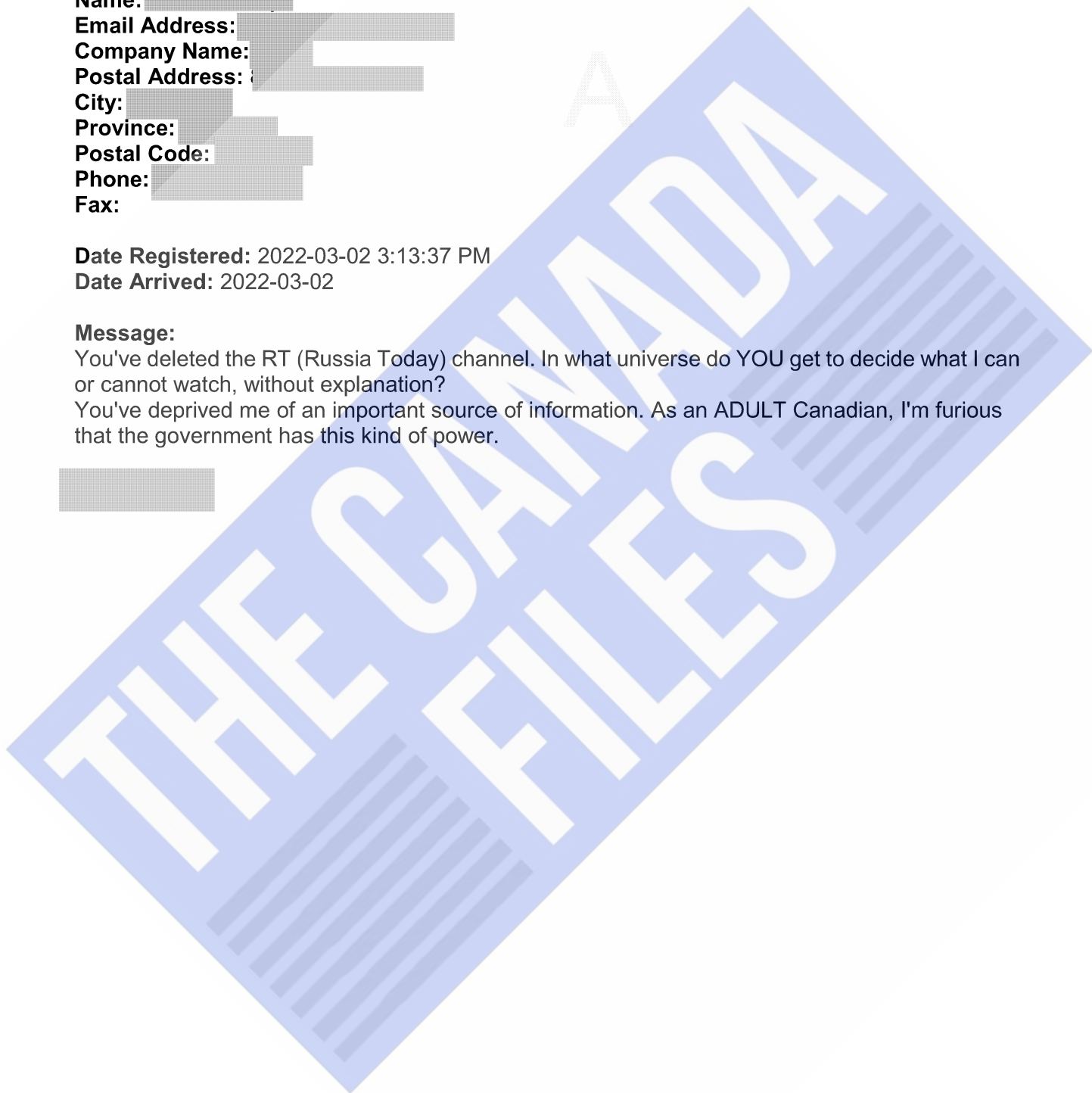
Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

Date Registered: 2022-03-02 3:13:37 PM
Date Arrived: 2022-03-02

Message:

You've deleted the RT (Russia Today) channel. In what universe do YOU get to decide what I can or cannot watch, without explanation?
You've deprived me of an important source of information. As an ADULT Canadian, I'm furious that the government has this kind of power.

[REDACTED]





Information on ticket
CASE ID: 860105

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

A

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes
Industry: TV
Subject: Distribution
Tone: Complaint
Keyword: Foreign Broadcaster
Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-2
Date Completed: 2022-3-4
Target Date: 2022-3-16
Registered by: [Redacted] (2022-3-2 3:13:37 PM)
Last Modified by: [Redacted] (2022-3-4 2:58:11 PM)
Closed by: [Redacted] (2022-3-4 2:58:11 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4162891	Incoming correspondence Dated & Received 2022-03-02 [Edit]	BRO 5010-1
4163649	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

You've deleted the RT (Russia Today) channel. In what universe do YOU get to decide what I can or cannot watch, without explanation?
You've deprived me of an important source of information. As an ADULT Canadian, I'm furious that the government has this kind of power.

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

Date Registered: 2022-03-02 9:19:52 AM
Date Arrived: 2022-03-02

Message:

Mon node compte chez videotron : [REDACTED]
Abonné au service Hélix je ne comprends pas que le service de télévision par l'application Hélix puisse retransmettre la chaîne de télévision Russia Today France support de gouvernement Russe en guerre simplement en ouvrant ma télévision par le biais de Youtube alors que Bell et Rogers l'ont supprimée ainsi que la plupart des démocraties en Europe. Cette chaîne qui est biaisée et manipulatrice est une honte ...
J'envoie par la même occasion une plainte identique au député fédéral de ma circonscription
Merci de m'avoir lu
[REDACTED]



Information on ticket

CASE ID: 860082

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: Digital Television
Subject: Programming
Tone: Complaint
Keyword: Journalistic practices
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-3-2
Date Completed: 2022-3-4
Target Date: 2022-3-16
Registered by [Redacted] (2022-3-2 9:19:52 AM)
Last Modified by [Redacted] (2022-3-4 2:56:16 PM)
Closed by [Redacted] (2022-3-4 2:56:16 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4162443	Correspondance datée & reçue 2022-03-02. [Edit]	BRO 5010-1
4163646	2022-03-04. Réponse du personnel [Edit]	BRO 5010-1

Initial Action:

Description:

Mon node compte chez videotron [Redacted]
 Abonné au service Hélix je ne comprends pas que le service de télévision par l'application Hélix puisse retransmettre la chaîne de télévision Russia Today France support de gouvernement Russe en guerre simplement en ouvrant ma télévision parle biais de Youtube alors que Bell et Rogers l'ont supprimée ainsi que la plupart des démocratie en Europe.
 Cette chaîne qui est biaisée et manipulatrice est une honte ...
 J'envoie par la même occasion une plainte identique au député fédéral de ma circonscription
 Merci de m'avoir lu
 [Redacted]

Resolution:

2022-03-04. Réponse du personnel

Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

Date Registered: 2022-03-01 18:51:32
Date Arrived: 2022-03-01

Message:

I am concerned about programming on the Kremlin-backed RT (formerly Russia Today) propaganda "news" station. This station is directly funded by the Russian government, and beams misinformation and propaganda directly into households. Besides the misinformation on COVID and the truck convoy, they are also spreading false information and propaganda regarding Russia's invasion into Ukraine. I would like to see this channel banned in Canada, following the lead of European countries.

Thank you for your consideration.



Information on ticket

CASE ID: 860071

Click here to show related case(s)...



Client: [Redacted]
Company: [Redacted]



Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Foreign Broadcaster
Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-1
Date Completed: 2022-3-4
Target Date: 2022-3-15
Registered by: [Redacted] (2022-3-1 6:51:32 PM)
Last Modified by: [Redacted] (2022-3-4 2:52:29 PM)
Closed by: [Redacted] (2022-3-4 2:52:29 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4162015	Incoming correspondence dated and received 2022-03-01 [Edit]	BRO 5010-1
4163642	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

I am concerned about programming on the Kremlin-backed RT (formerly Russia Today) propaganda "news" station. This station is directly funded by the Russian government, and beams misinformation and propaganda directly into households. Besides the misinformation on COVID and the truck convoy, they are also spreading false information and propaganda regarding Russia's invasion into Ukraine. I would like to see this channel banned in Canada, following the lead of European countries.

Thank you for your consideration.

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

Date Registered: 2022-03-01 4:01:46 PM
Date Arrived: 2022-03-01

Message:

television. channel. rt. is now. restricted i. an. offended. by. a. government. that. limits
choices. spreads. propaganda i am. also. offended. by. people. who. do. not. know. crimea.
was. transfered. to. ukraine. in. 1954. the. people. did. not. get. a. vote. amd. they. choose.
to. return. to. russia. the land. was. thiers. not. ukraines
why. are. we. supporting. either. side.



Information on ticket
CASE ID: 860064

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Comments
Keyword: Foreign Broadcaster
Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-1
Date Completed: 2022-3-2
Target Date: 2022-3-3
Registered by: [Redacted] (2022-3-1 4:01:46 PM)
Last Modified by: [Redacted] (2022-3-2 1:27:14 PM)
Closed by: [Redacted] (2022-3-2 1:27:14 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4169364	Incoming correspondence dated and received 2022-03-01 [Edit]	BRO 5010-1

Initial Action:

Description:

television. channel. rt. is now. restricted i. an. offended. by. a. government. that. limits choices. spreads. propaganda i am. also. offended. by. people. who. do. not. know. crimea. was. transfered. to. ukraine. in. 1954 . the. people. did. not. get. a. vote. amd. they. choose. to. return. to. russia. the land. was. thiers. not. ukraines why. are. we. supporting. either. side.

Resolution:

Comments

Correspondence Profile

Client Info

Name [REDACTED]

Email Address: [REDACTED]

Company Name:

Postal Address:

City:

Province: [REDACTED]

Postal Code:

Phone:

Fax:

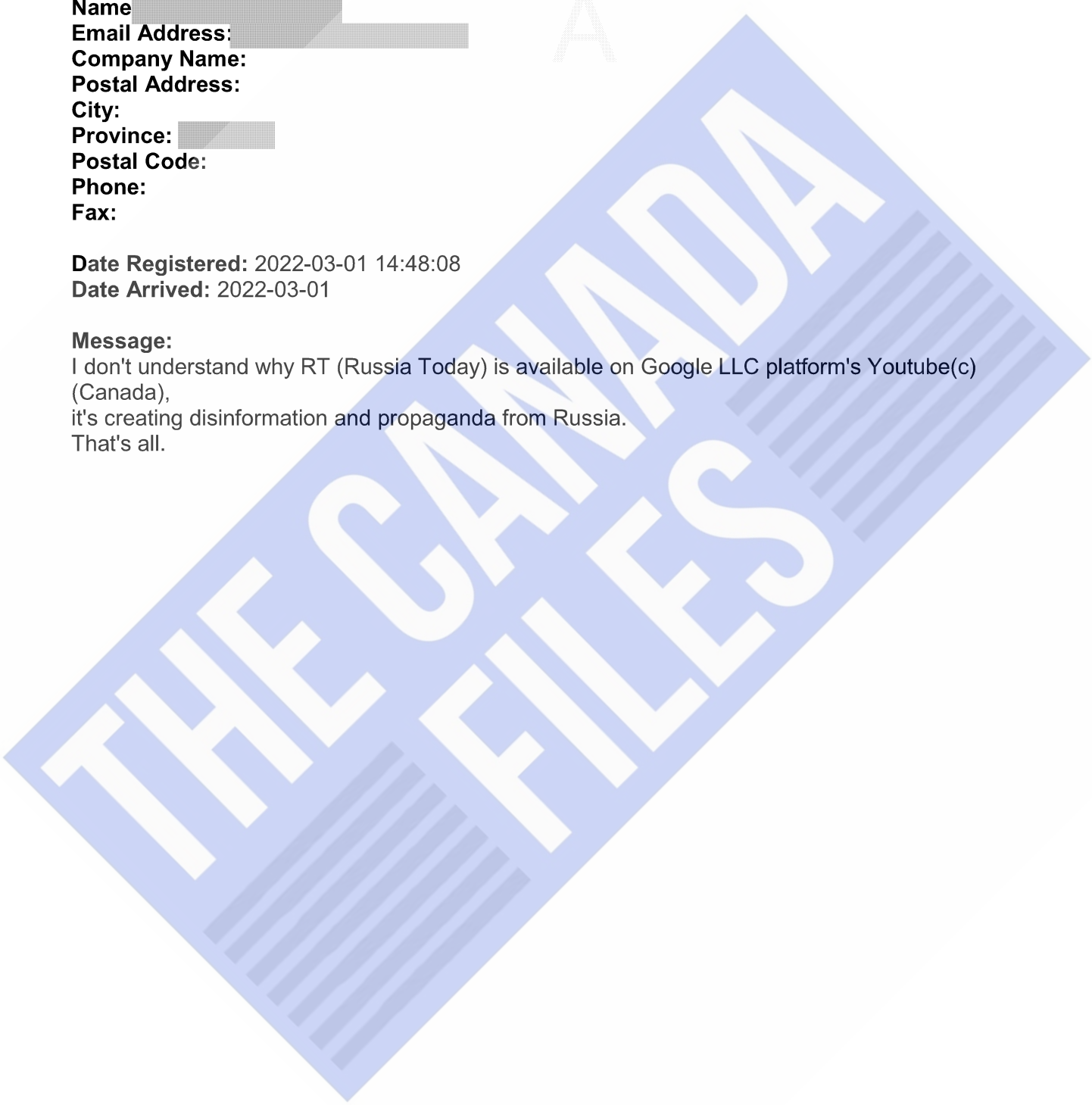
Date Registered: 2022-03-01 14:48:08

Date Arrived: 2022-03-01

Message:

I don't understand why RT (Russia Today) is available on Google LLC platform's Youtube(c) (Canada), it's creating disinformation and propaganda from Russia. That's all.

A





Information on ticket
 CASE ID: 860057

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes
Industry: Internet
Subject: CRTC
Tone: Question
Keyword: Foreign Broadcaster
Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-1
Date Completed: 2022-3-7
Target Date: 2022-3-15
Registered by: [Redacted] (2022-3-1 2:48:08 PM)
Last Modified by: [Redacted] (2022-3-7 9:38:40 AM)
Closed by: [Redacted] (2022-3-7 9:38:40 AM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4162013	Incoming correspondence dated and received 2022-03-01 [Edit]	BRO 5010-5
4164024	2022-03-07. Staff response [Edit]	BRO 5010-5

Initial Action:

Description:

I don't understand why RT (Russia Today) is available on Google LLC platform's Youtube(c) (Canada), it's creating disinformation and propaganda from Russia. That's all.

Resolution:

2022-03-07. Staff response
 Reply to provide next week (CRTC does not get involved in Internet content - discussed with [Redacted])

Correspondence Profile

Client Info

Name: [REDACTED]

Email Address: [REDACTED]

Company Name:

Postal Address:

City:

Province: [REDACTED]

Postal Code:

Phone:

Fax:

Date Registered: 2022-03-01 14:36:49

Date Arrived: 2022-03-01

Message:

Hello,

This is in regards to desinformation stream broadcasted by "Channel One Russia".

I am aware of RT being banned from Canadian TV provider's list due to their lack of integrity, propaganda and disinformation practices.

I would like to draw your attention to the fact that RTV received such a negative resonance because they broadcast in English.

Channel One Russia is basically mirroring RT but they do it in Russian as they target Russian speaking elderly population here in Canada.

It is high of cynicism that in the midst of humanitarian catastrophe unfolding in Ukraine Channel One Russia is allowed to propagate misinformation backed up by the Russian Government that as of now there were no civilian casualties, they refuse to call it a war, calling it instead "operation of denazification" and describe it as an unnecessary measure. We expect better of Canada! The Channel 1 Russia is targeting elderly Russian speaking population who often do not have alternative sources of information due to their limited knowledge of English. This misinformation and uncovered propaganda authorized and crafted by current Russian criminal regime brings an unnecessary discourse in our families, and have a damaging influence on the new generation of Russian speaking Canadians. Please, do review content of the political segment of Channel 1 Russia programs for accuracy and integrity of information. Please add it to the RTV banned list, and remove it from major TV channel providers least.

Respectfully yours,

[REDACTED]



Information on ticket
CASE ID: 860053

Click here to show related case(s)...

Client
Client: [Redacted]
Company: [Redacted]

Owner
Owner: [Redacted]
Section: Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Foreign Broadcaster
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-3-1
Date Completed: 2022-3-4
Target Date: 2022-3-15
Registered by: [Redacted] (2022-3-1 2:36:49 PM)
Last Modified by: [Redacted] (2022-3-4 2:50:37 PM)
Closed by: [Redacted] (2022-3-4 2:50:37 PM)

PcDocs Documents: [Add]

	Doc ID	Description	File Number
X	4162012	Incoming correspondence dated and received 2022-03-01 [Edit]	BRO 5010-1
X	4163630	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Hello,
 This is in regards to desinformation stream broadcasted by "Channel One Russia".
 I am aware of RT being banned from Canadian TV provider's list due to their lack of integrity, propaganda and disinformation practices. I would like to draw your attention to the fact that RTV received such a negative resonance because they broadcast in English. Channel One Russia is basically mirroring RT but they do it in Russian as they target Russian speaking elderly population here in Canada. It is hight of cynicism that in the midst of humanitarian catastrophe unfolding in Ukrain Channel One Russia is allowed to propagate misinformation backed up by the Russian Government that as of now there were no civilian casualties, they refuse to call it a war, calling it instead "operation of denazification" and describe it as an unnecessary measure. We expect better of Canada! The Channel 1 Russia is targeting elderly Russian speaking population who often do not have alternative sources of information due to their limited knowledge of English. This misinformation and uncovered propaganda authorized and crafted by current Russian criminal regime brings an unnecessary discourse in our families, and have a damaging influence on the new generation of Russian speaking Canadians. Please, do review content of the political segment of Channel 1 Russia programs for accuracy and integrity of information. Please add it to the RTV banned list, and remove it from major TV channel providers least.
 Respectfully yours,
 [Redacted]

Resolution:

2022-03-04. Staff response



Information on ticket

CASE ID: 860127

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes

Industry: TV

Subject: Distribution

Tone: Complaint

Keyword: Foreign Broadcaster

Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-2

Date Completed: 2022-3-4

Target Date: 2022-3-16

Registered by: [Redacted] (2022-3-2 8:18:56 PM)

Last Modified by: [Redacted] (2022-3-4 3:02:24 PM)

Closed by: [Redacted] (2022-3-4 3:02:24 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4162971	Incoming correspondence Dated & Received 2022-03-02 [Edit]	BRO 5010-1
4163652	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

My complaint is that I have been cut off from RT the Russian news broadcaster. I am a retired librarian with an undergraduate degree in International Relations (history and political science) who studied the use of propaganda in the Catholic Church and the Lutheran churches during the 16th century Protestant Reformation and the Counter Reformation. I am very offended that the Shaw cable network is telling me that I am too dumb to sort out what I am hearing and seeing on RT. This is blatant censorship, something I have also studied, as well as a loss of freedom of conscience, something we in The West are supposed to stand for. Finally it shows a great lack of confidence in the strength of The West's position on world events. Shame on Shaw and the Canadian media that is following this approach. Makes you look a lot like the ...Russians!

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

Date Registered: 2022-03-01 10:47:30
Date Arrived: 2022-03-01

Message:

I request the Canadian Radio-television and Telecommunications Commission to remove Russian channels from Canada.

I have contacted Bell Canada and they said they are considering thinking about this, but it will take time. I believe that they are waiting for some decision that will help them to remove the channels. You can see the list as of today at <https://www.bell.ca/search#q=russian&t=All>

In particular, I am talking about three channels

RT (Russia Today)
external link: <https://www.rt.com/>

RTR_Planeta
external link: <https://rtr-planeta.com/>

Channel 1 Russia
external link: <https://www.1tv.ru/>

I strongly believe that these are aggressive propaganda channels of the Russian Federation that should not be available in Canada.

As a concerned citizen (of Russian origin) I want these channels not to be offered in this democratic country.



Information on ticket

CASE ID: 860026

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Foreign Broadcaster
Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-1
Date Completed: 2022-3-4
Target Date: 2022-3-15
Registered by: [Redacted] (2022-3-1 10:47:30 AM)
Last Modified by: [Redacted] (2022-3-4 2:48:43 PM)
Closed by: [Redacted] (2022-3-4 2:48:43 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4162002	Incoming correspondence dated and received 2022-03-01 [Edit]	BRO 5010-1
4162003	Attachment dated and received 2022-03-01 - Bell_TV_Russia Today_1 [Edit]	BRO 5010-1
4162004	Attachment dated and received 2022-03-01 - Bell_TV_Russia Today_2 [Edit]	BRO 5010-1
4163627	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

I request the Canadian Radio-television and Telecommunications Commission to remove Russian channels from Canada.

I have contacted Bell Canada and they said they are considering thinking about this, but it will take time. I believe that they are waiting for some decision that will help them to remove the channels.
You can see the list as of today at <https://www.bell.ca/search#q=russian&t=All>

In particular, I am talking about three channels

RT (Russia Today)
external link: <https://www.rt.com/>

RTR_Planeta
external link: <https://rtr-planeta.com/>

Channel 1 Russia
external link: <https://www.1tv.ru/>

I strongly believe that these are aggressive propaganda channels of the Russian Federation that should not be available in

Canada.

As a concerned citizen (of Russian origin) I want these channels not to be offered in this democratic country.

Resolution:

2022-03-04. Staff response

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Correspondence Profile

Client Info

Name: [REDACTED]

Email Address: [REDACTED]

Company Name: [REDACTED]

Postal Address: [REDACTED]

City: [REDACTED]

Province: [REDACTED]

Postal Code: [REDACTED]

Phone: [REDACTED]

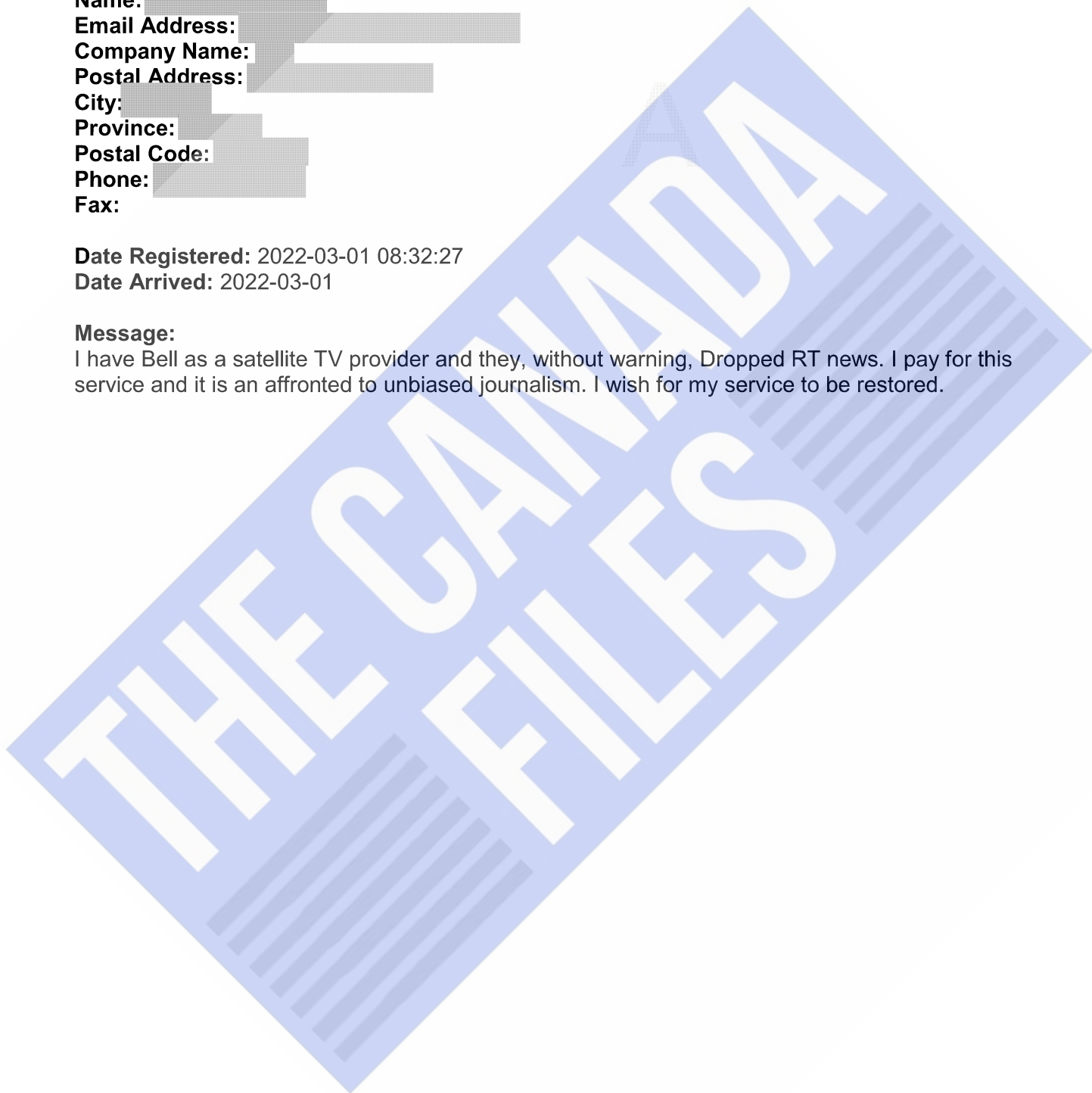
Fax: [REDACTED]

Date Registered: 2022-03-01 08:32:27

Date Arrived: 2022-03-01

Message:

I have Bell as a satellite TV provider and they, without warning, Dropped RT news. I pay for this service and it is an affronted to unbiased journalism. I wish for my service to be restored.





Information on ticket

CASE ID: 860017

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes
Industry: Cable Television
Subject: Programming
Tone: Complaint
Keyword: Foreign Broadcaster
Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-1
Date Completed: 2022-3-4
Target Date: 2022-3-15
Registered by: [Redacted] (2022-3-1 8:32:27 AM)
Last Modified by: [Redacted] (2022-3-4 2:46:57 PM)
Closed by: [Redacted] (2022-3-4 2:46:57 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4162000	Incoming correspondence dated and received 2022-03-01 [Edit]	BRO 5010-1
4163624	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

I have Bell as a satellite TV provider and they, without warning, Dropped RT news. I pay for this service and it is an affronted to unbiased journalism. I wish for my service to be restored.

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name:
Postal Address:
City:
Province: [REDACTED]
Postal Code: [REDACTED]
Phone:
Fax:

Date Registered: 2022-03-01 00:08:58
Date Arrived: 2022-03-01

Message:

Subject: Removal of Russia Today (RT) by Bell (and other broadcasters)

Note: I have already submitted a complaint to Bell and waiting to hear the response. In the meantime, please provide your comments and/or take action against Bell. This is appalling in a free and democratic society and deserves attention!

Many Canadians, including myself, enjoy watching RT, not so much for the news but for the documentaries. I have been watching RT documentaries for many years now and want to continue to do so. I'm a proud born Canadian living in Toronto and a current subscriber of Bell Fibe TV. Removing RT from Bell (including Rogers and Telus) channel lineup will drive customers to seek other platforms (Roku, online sites) and cause loss of revenue to Bell and other Canadian broadcasters.

In addition, this will also drive your subscribers to other non-Canadian platforms which are counterproductive to Heritage Canada and CRTC agendas to promote Canadian identity, values and culture and competitive pricing in the Telecom/Broadcast Industry. I specifically chose and paid (along with many other Bell customers) for a TV channel package that includes RT, removing it now during the current crisis in Ukraine is perverse. It does nothing to Russia and only punishes subscribers who already paid for the channel, it also hinders viewers ability to formulate their own thoughts and opinions on the topic.

Many Canadians like myself want to hear both Russia and Ukraine perspectives so we can get a full understanding of the conflict. As you are obviously aware, it is imperative to listen to both sides of an argument so one can make informed decisions and resolve disputes.

Please reinstate RT now or risk losing a customer.

Stopping RT from broadcasting in Canada is shameful and denies Canadians diverse perspectives of world events. Diversity of thought, ideas, and opinions is the strength of our society and Canadian culture. RT's content may be false, misleading or even propaganda however Canadians have the right to discern this information for themselves. By denying RT in Canada you are insulting the intelligence of Canadians and may, in fact, drive more people towards alternative or conspiracy news sources.

I hope this doesn't happen but by banning RT it may have unintended consequences and possibly lead to further mistrust of government institutions and mainstream media, Even progressive liberals, including myself (voted for Trudeau in 2015) are now questioning mainstream media, particularly after watching CBC and CTV news coverage of the trucker protest in Ottawa. It showed extraordinary bias against the Ottawa trucker protest and contradicted many of the facts/opinions from US/International news sources.

Whoever made this decision is naive and should be made to account and possibly terminated. I just don't understand the rationale. Please help me understand. Can someone please provide reasonable answers to justify this action asap?

Sincerely,



"A concerned citizen"





Information on ticket

CASE ID: 860015

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Foreign Broadcaster
Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-1
Date Completed: 2022-3-4
Target Date: 2022-3-14
Registered by: [Redacted] (2022-3-1 12:08:58 AM)
Last Modified by: [Redacted] (2022-3-4 2:45:18 PM)
Closed by: [Redacted] (2022-3-4 2:45:18 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161999	Incoming correspondence dated and received 2022-02-28 [Edit]	BRO 5010-1
4163622	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Subject: Removal of Russia Today (RT) by Bell (and other broadcasters)

Note: I have already submitted a complaint to Bell and waiting to hear the response. In the meantime, please provide your comments and/or take action against Bell. This is appalling in a free and democratic society and deserves attention!

Many Canadians, including myself, enjoy watching RT, not so much for the news but for the documentaries. I have been watching RT documentaries for many years now and want to continue to do so. I'm a proud born Canadian living in Toronto and a current subscriber of Bell Fibe TV. Removing RT from Bell (including Rogers and Telus) channel lineup will drive customers to seek other platforms (Roku, online sites) and cause loss of revenue to Bell and other Canadian broadcasters.

In addition, this will also drive your subscribers to other non-Canadian platforms which are counterproductive to Heritage Canada and CRTC agendas to promote Canadian identity, values and culture and competitive pricing in the Telecom/Broadcast Industry. I specifically chose and paid (along with many other Bell customers) for a TV channel package that includes RT, removing it now during the current crisis in Ukraine is perverse. It does nothing to Russia and only punishes subscribers who already paid for the channel, it also hinders viewers ability to formulate their own thoughts and opinions on the topic.

Many Canadians like myself want to hear both Russia and Ukraine perspectives so we can get a full understanding of the conflict. As you are obviously aware, it is imperative to listen to both sides of an argument so one can make informed decisions and resolve disputes.

Please reinstate RT now or risk losing a customer.

Stopping RT from broadcasting in Canada is shameful and denies Canadians diverse perspectives of world events. Diversity of

thought, ideas, and opinions is the strength of our society and Canadian culture. RT's content may be false, misleading or even propaganda however Canadians have the right to discern this information for themselves. By denying RT in Canada you are insulting the intelligence of Canadians and may, in fact, drive more people towards alternative or conspiracy news sources.

I hope this doesn't happen but by banning RT it may have unintended consequences and possibly lead to further mistrust of government institutions and mainstream media, Even progressive liberals, including myself (voted for Trudeau in 2015) are now questioning mainstream media, particularly after watching CBC and CTV news coverage of the trucker protest in Ottawa. It showed extraordinary bias against the Ottawa trucker protest and contradicted many of the facts/opinions from US/International news sources.

Whomever made this decision is naive and should be made to account and possibly terminated. I just don't understand the rationale. Please help me understand. Can someone please provide reasonable answers to justify this action asap?

Sincerely,



"A concerned citizen"

Resolution:

2022-03-04. Staff response

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Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

Date Registered: 2022-02-28 19:28:54

Date Arrived: 2022-02-28

Message:

I am very distressed that Heritage Ca has asked my cable provider to remove RT channel. For anyone who watches, it is clear that this channel is not war mongering or being any less truthful than Fox, CNN or many other news affiliates. The content does not and has not fueled war with Ukraine, a country of which my ancestors have descended from in the past. It is a valuable information source and alternative view point with many respected North American citizens working at the network, who has not contravened any Canadian broadcast laws.



Information on ticket
 CASE ID: 860014

Click here to show related case(s)...

Client

Client: [Redacted] A
Company:

Owner

Owner: [Redacted]
Section: Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Foreign Broadcaster
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-2-28
Date Completed: 2022-3-4
Target Date: 2022-3-14
Registered by: [Redacted] (2022-2-28 7:28:54 PM)
Last Modified by: [Redacted] (2022-3-4 2:43:00 PM)
Closed by: [Redacted] (2022-3-4 2:43:00 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161998	Incoming correspondence dated and received 2022-02-28 [Edit]	BRO 5010-1
4163617	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

I am very distressed that Heritage Ca has asked my cable provider to remove RT channel. For anyone who watches, it is clear that this channel is not war mongering or being any less truthful than Fox, CNN or many other news affiliates. The content does not and has not fueled war with Ukraine, a country of which my ancestors have descended from in the past. It is a valuable information source and alternative view point with many respected North American citizens working at the network, who has not contravened any Canadian broadcast laws.

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

Date Registered: 2022-02-28 18:36:51

Date Arrived: 2022-02-28

Message:

Today, Monday, February 28, 2020, I turned the television channel to the Russia Today channel and saw a message from Shaw Communications that it had discontinued provision of the RT channel, and that my bill would be deducted. I called Shaw and was told that they had been instructed to discontinue the RT channel. When I asked how to contact a Shaw Executive, the person searched and found the same number that I had contacted him on. When I went to the Shaw website and filled out a complaint form, I noted the contact information of the CCTS and the CRTC. I have filed a complaint to the CCTS.

I do not wish to receive a deduction from my Shaw bill. I simply want reinstatement of the RT channel.



Information on ticket

CASE ID: 860012

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes

Industry: TV

Subject: Programming

Tone: Complaint

Keyword: Foreign Broadcaster

Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-2-28

Date Completed: 2022-3-4

Target Date: 2022-3-14

Registered by: [Redacted] (2022-2-28 6:36:51 PM)

Last Modified by: [Redacted] (2022-3-4 2:41:10 PM)

Closed by: [Redacted] (2022-3-4 2:41:10 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161997	Incoming correspondence dated and received 2022-02-28 [Edit]	BRO 5010-1
4163611	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Today, Monday, February 28, 2020, I turned the television channel to the Russia Today channel and saw a message from Shaw Communications that it had discontinued provision of the RT channel, and that my bill would be deducted. I called Shaw and was told that they had been instructed to discontinue the RT channel. When I asked how to contact a Shaw Executive, the person searched and found the same number that I had contacted him on. When I went to the Shaw website and filled out a complaint form, I noted the contact information of the CCTS and the CRTC. I have filed a complaint to the CCTS. I do not wish to receive a deduction from my Shaw bill. I simply want reinstatement of the RT channel.

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

Date Registered: 2022-02-28 16:28:18
Date Arrived: 2022-02-28

Message:

To whom it may concern,

This is a question about a notice today that has suggested removing Russian News Outlets and potential propaganda from Canadian media access.

However, the CRTC knows better than anyone that all media outlets are inherently biased in their own ways. It should be up to the individual citizen to double check facts by putting together all facts from every news station, including those from other countries.

Wouldn't removing all Russian media just further the idea that Canadas own media might be lacking other facts?

Shouldn't citizens be challenged and held to higher standards and taught to look for truths in what we consume?

I ask the CRTC to consider keeping the media transparent to Canadian citizens throughout this potential WW3 due to the fact that we as citizens have been blind sided before by our own media creating false narratives. I don't know if that's the case here. But I know that most of us on the bottom ground in Canada are indeed smart enough to differentiate fact from fiction.

Please keep our media truthful and transparent in all accounts.

Thank you,
Canadian Press fan and home business owner,

[REDACTED]



Information on ticket

CASE ID: 860008

Click here to show related case(s)...



Client: [Redacted]
Company: [Redacted]



Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Question
Keyword: Foreign Broadcaster
Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-2-28
Date Completed: 2022-3-4
Target Date: 2022-3-14
Registered by: [Redacted] (2022-2-28 4:28:18 PM)
Last Modified by: [Redacted] (2022-3-4 2:39:25 PM)
Closed by: [Redacted] (2022-3-4 2:39:25 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161992	Incoming correspondence dated and received 2022-02-28 [Edit]	BRO 5010-1
4163608	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

To whom it may concern,

This is a question about a notice today that has suggested removing Russian News Outlets and potential propaganda from Canadian media access.

However, the CRTC knows better than anyone that all media outlets are inherently biased in their own ways. It should be up to the individual citizen to double check facts by putting together all facts from every news station, including those from other countries.

Wouldn't removing all Russian media just further the idea that Canadas own media might be lacking other facts?

Shouldn't citizens be challenged and held to higher standards and taught to look for truths in what we consume?

I ask the CRTC to consider keeping the media transparent to Canadian citizens throughout this potential WW3 due to the fact that we as citizens have been blind sided before by our own media creating false narratives. I don't know if that's the case here. But I know that most of us on the bottom ground in Canada are indeed smart enough to differentiate fact from fiction.

Please keep our media truthful and transparent in all accounts.

Thank you,
 Canadian Press fan and home business owner,

Resolution:

2022-03-04. Staff response

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Detskiy

In [Fibe TV app](#) / [Channels](#)

The Detskiy channel includes educational and entertaining programming, funny shows, best Russian and foreign anime, movies and series for the Kids and the whole Family. Detskiy helps kids keep the Russian language alive while having lots of fun!

Get the Fibe TV app 

RTVi

In [Fibe TV](#) / [Channels](#)

RTVi is a Russian-language network with a programming lineup that includes movies, soap operas, cultural programs, news, public affairs, sports, children's shows and more.

Get Fibe TV 

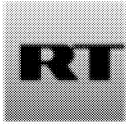
Channel 1 Russia

In [Fibe TV app](#) / [Channels](#)

Channel 1 Russia provides the highest-rated program line-up in Russian television as well as many classic programs. Channel One offers daily news, documentaries, popular talk shows, feature films presentations, soap operas, sports and musical programming.

Get the Fibe TV app 



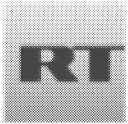


Russia Today

In [Bell Satellite TV / Channels](#)

RT (formerly Russia Today) is a globally broadcast English-language news channel from Russia and the first all-digital Russian TV network sponsored by the state-owned Russian news agency.

Get Fibe TV 



Russia Today

In [Fibe TV / Channels](#)

RT (formerly Russia Today) is a globally broadcast English-language news channel from Russia and the first all-digital Russian TV network sponsored by the state-owned Russian news agency.

Get Fibe TV 



Russia Today

In [Fibe TV / Channels](#)

RT (formerly Russia Today) is a globally broadcast English-language news channel from Russia and the first all-digital Russian TV network sponsored by the state-owned Russian news agency.

Get Fibe TV 



RTR Planeta

In [Fibe TV / Channels](#)

RTR-Planeta is a 24-hour Russian language general interest channel founded by the Russian Television and Radio Broadcasting Company. Programming includes up-to-the-minute news, documentaries, award-winning television series, celebrity talk shows and more!

Get Fibe TV 



Information on ticket

CASE ID: 860001

Click here to show related case(s)...



Client

Client: [Redacted]

Company:



Owner

Owner: [Redacted]

Section: Correspondence

Case Information	
Status: Closed	Privacy: Yes
Industry: TV	
Subject: Programming	
Tone: Complaint	
Keyword: Foreign Broadcaster	
Hot Issue: Russia Today (RT)	

Date Information	
Date Arrived: 2022-2-28	
Date Completed: 2022-3-4	
Target Date: 2022-3-14	
Registered by: [Redacted]	(2022-2-28 3:52:35 PM)
Last Modified by: [Redacted]	(2022-3-4 2:37:30 PM)
Closed by: [Redacted]	(2022-3-4 2:37:30 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161990	Incoming correspondence dated and received 2022-02-28 [Edit]	BRO 5010-1
4163603	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Yesterday, Bell MTS removed RT from their channel offerings. RT has some excellent programs and I could easily filter through its propaganda programming (from this state sponsored entity). If you're going to remove RT, I'm awaiting your removal of CNN, FOX, MSNBC, CBS, ABC, & NBC, who's propaganda is Corporate/Capitalist sponsored. I'm also awaiting your removal of Aljazeera, even though it is an excellent channel, though state sponsored.

This is against our Charter: Fundamental freedoms

2 Everyone has the following fundamental freedoms:

- (a) freedom of conscience and religion;
- (b) freedom of thought, belief, opinion and expression, including freedom of the press and other media of communication;
- (c) freedom of peaceful assembly; and
- (d) freedom of association.

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

Name: [REDACTED]

Email Address: [REDACTED]

Company Name: [REDACTED]

Postal Address: [REDACTED]

City: [REDACTED]

Province: [REDACTED]

Postal Code: [REDACTED]

Phone: [REDACTED]

Fax: [REDACTED]

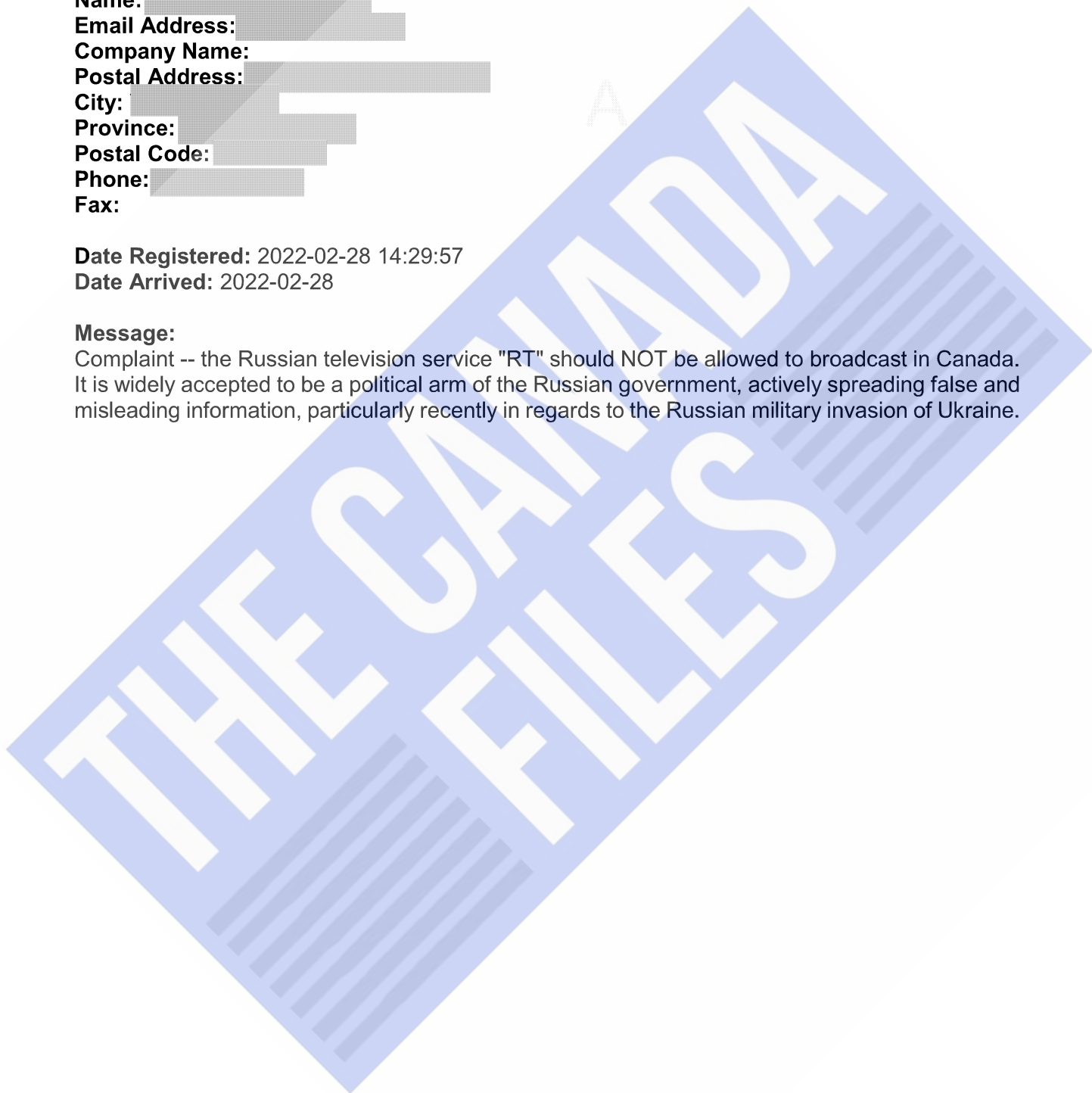
Date Registered: 2022-02-28 14:29:57

Date Arrived: 2022-02-28

Message:

Complaint -- the Russian television service "RT" should NOT be allowed to broadcast in Canada. It is widely accepted to be a political arm of the Russian government, actively spreading false and misleading information, particularly recently in regards to the Russian military invasion of Ukraine.

A





Information on ticket
 CASE ID: 859992

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Foreign Broadcaster
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-2-28
Date Completed: 2022-3-4
Target Date: 2022-3-14
Registered by: [Redacted] (2022-2-28 2:29:57 PM)
Last Modified by: [Redacted] (2022-3-4 2:35:24 PM)
Closed by: [Redacted] (2022-3-4 2:35:24 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161988	Incoming correspondence dated and received 2022-02-28 [Edit]	BRO 5010-1
4163596	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Complaint -- the Russian television service "RT" should NOT be allowed to broadcast in Canada. It is widely accepted to be a political arm of the Russian government, actively spreading false and misleading information, particularly recently in regards to the Russian military invasion of Ukraine.

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address:
City:
Province: [REDACTED]
Postal Code:
Phone:
Fax:

Date Registered: 2022-02-28 1:42:02 PM
Date Arrived: 2022-02-28

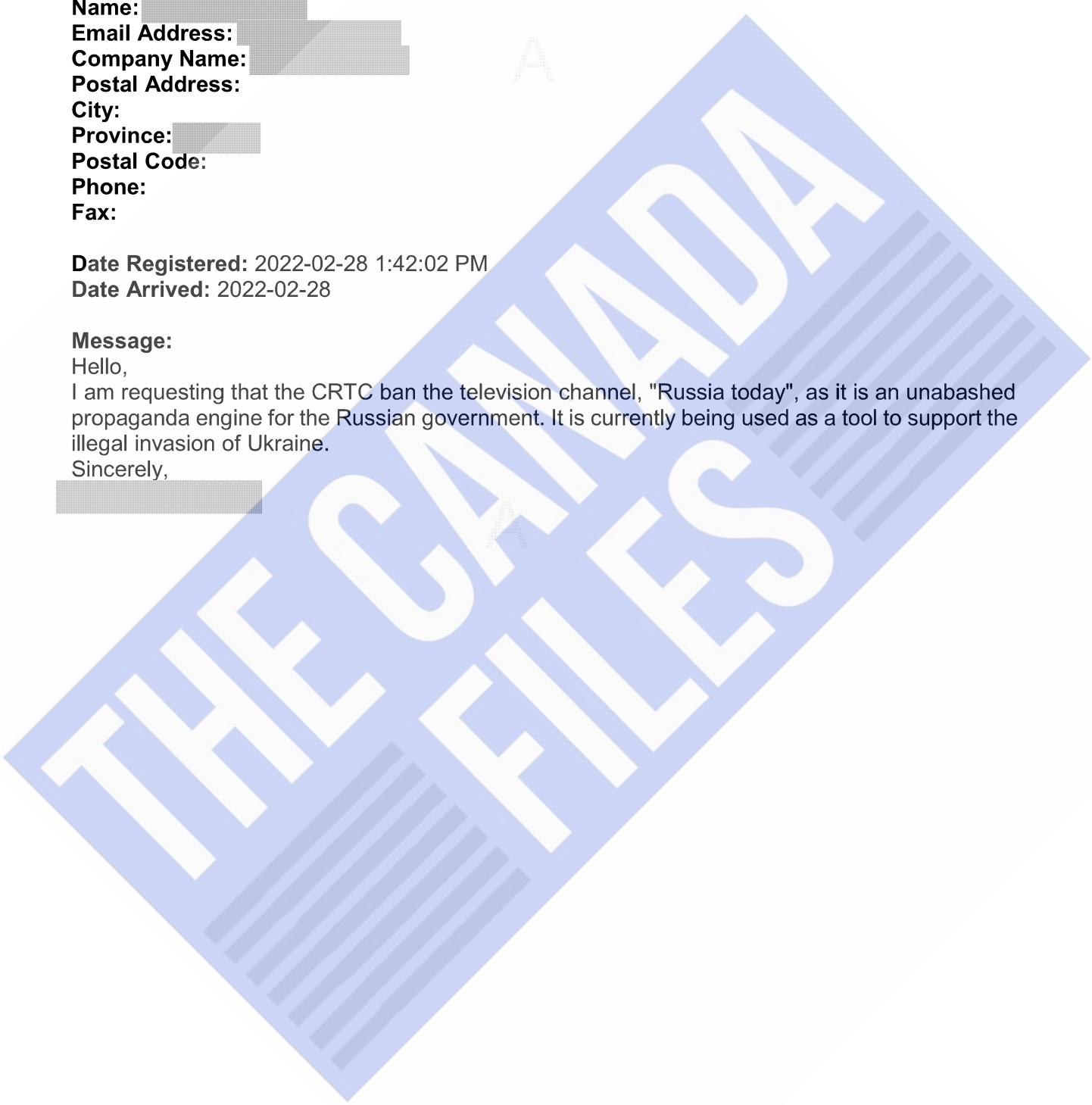
Message:

Hello,

I am requesting that the CRTC ban the television channel, "Russia today", as it is an unabashed propaganda engine for the Russian government. It is currently being used as a tool to support the illegal invasion of Ukraine.

Sincerely,

[REDACTED]





Information on ticket
 CASE ID: 859982

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Journalistic practices
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-2-28
Date Completed: 2022-3-4
Target Date: 2022-3-14
Registered by: [Redacted] (2022-2-28 1:42:02 PM)
Last Modified by: [Redacted] (2022-3-4 2:32:52 PM)
Closed by: [Redacted] (2022-3-4 2:32:52 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161312	Correspondence dated & received 2022-02-28. [Edit]	BRO 5010-1
4163588	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Hello,
 I am requesting that the CRTC ban the television channel, "Russia today", as it is an unabashed propaganda engine for the Russian government. It is currently being used as a tool to support the illegal invasion of Ukraine.
 Sincerely,
 [Redacted]

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

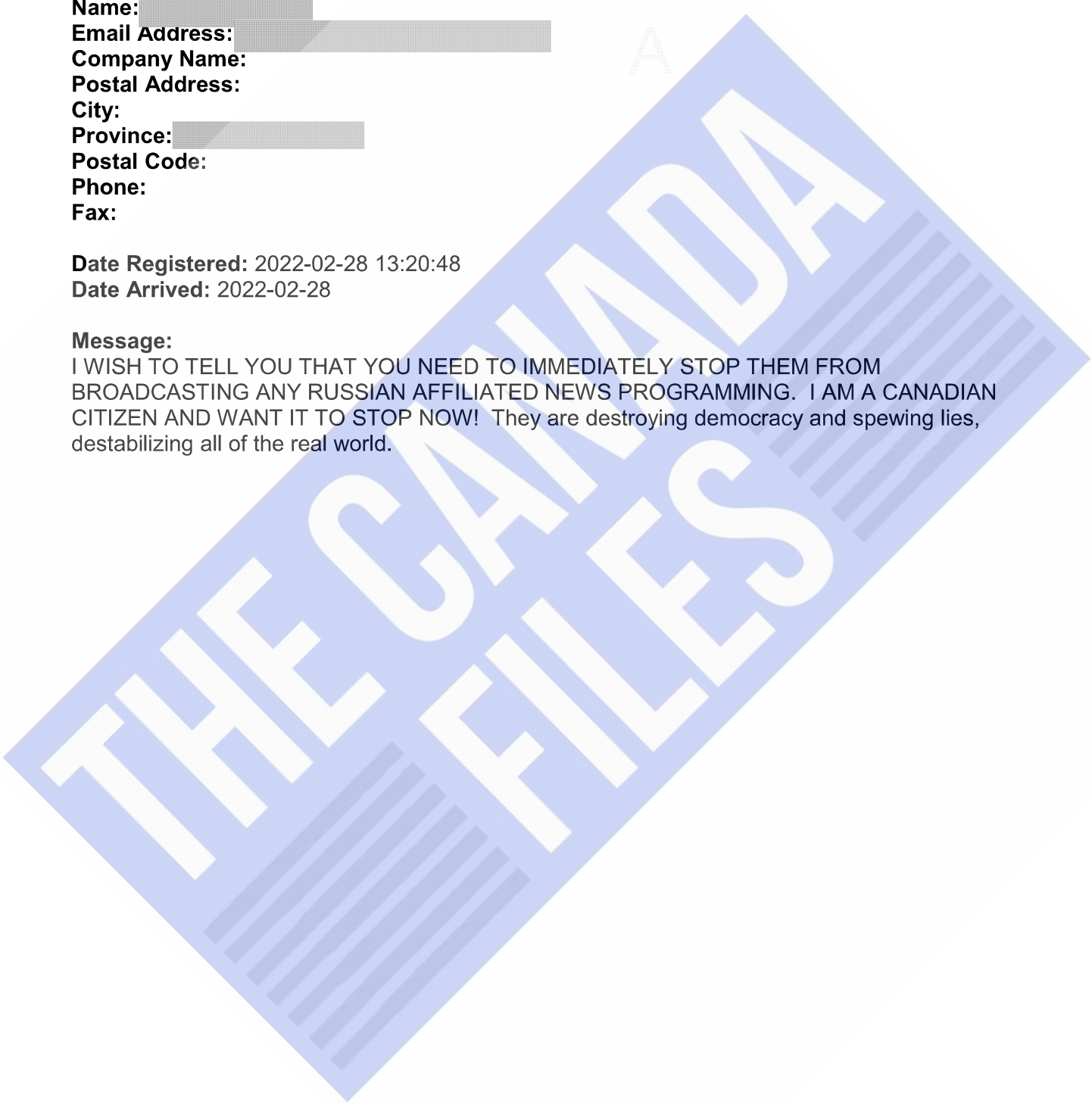
Name: [REDACTED]
Email Address: [REDACTED]
Company Name:
Postal Address:
City:
Province: [REDACTED]
Postal Code:
Phone:
Fax:

Date Registered: 2022-02-28 13:20:48
Date Arrived: 2022-02-28

Message:

I WISH TO TELL YOU THAT YOU NEED TO IMMEDIATELY STOP THEM FROM BROADCASTING ANY RUSSIAN AFFILIATED NEWS PROGRAMMING. I AM A CANADIAN CITIZEN AND WANT IT TO STOP NOW! They are destroying democracy and spewing lies, destabilizing all of the real world.

A





Information on ticket
 CASE ID: 859980

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Offensive comments
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-2-28
Date Completed: 2022-3-4
Target Date: 2022-3-14
Registered by: [Redacted] (2022-2-28 1:20:48 PM)
Last Modified by: [Redacted] (2022-3-4 11:35:27 AM)
Closed by: [Redacted] (2022-3-4 11:35:27 AM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161987	Incoming correspondence dated and received 2022-02-28 [Edit]	BRO 5010-1
4163402	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

I WISH TO TELL YOU THAT YOU NEED TO IMMEDIATELY STOP THEM FROM BROADCASTING ANY RUSSIAN AFFILIATED NEWS PROGRAMMING. I AM A CANADIAN CITIZEN AND WANT IT TO STOP NOW! They are destroying democracy and spewing lies, destabilizing all of the real world.

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

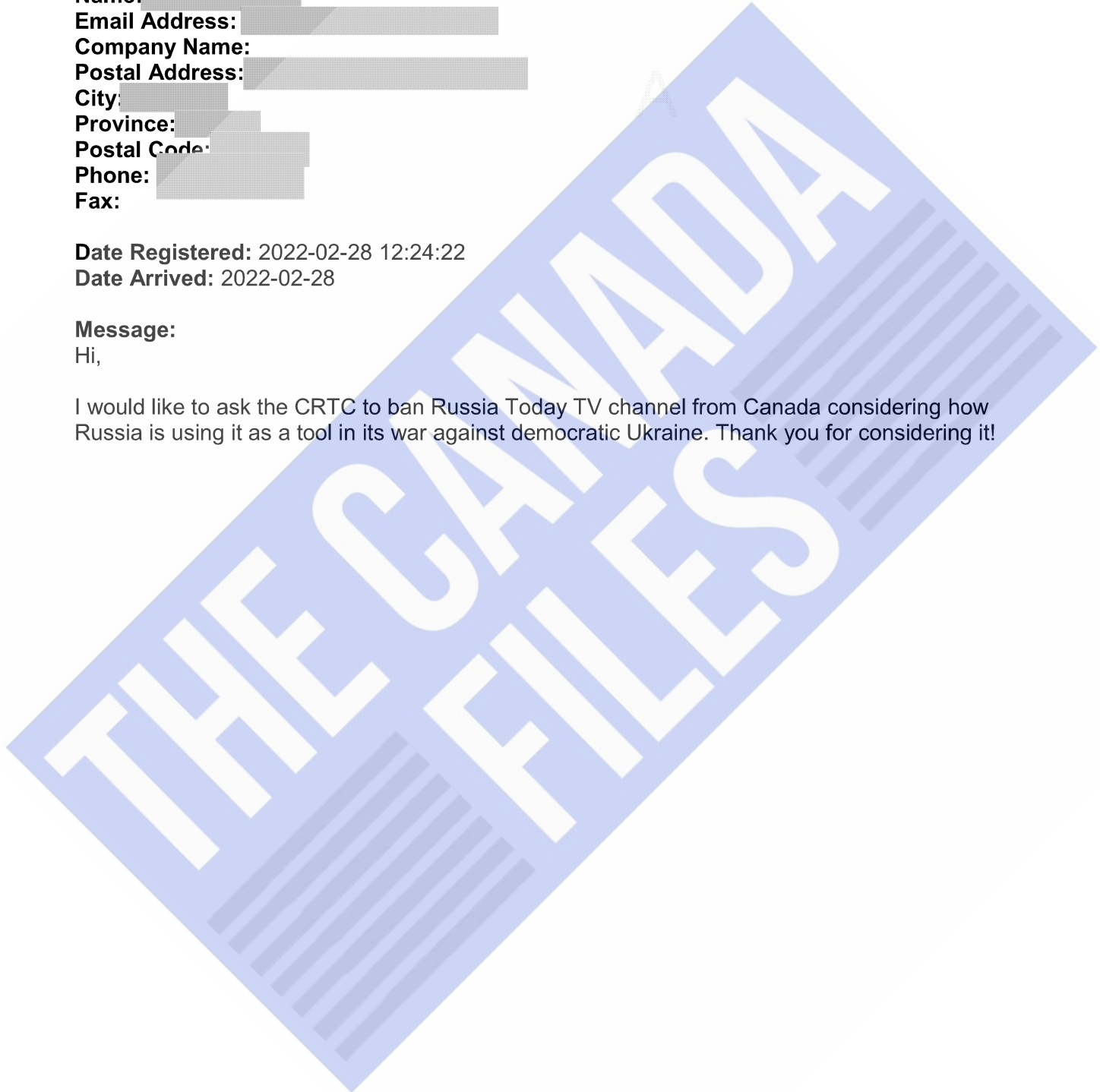
Date Registered: 2022-02-28 12:24:22

Date Arrived: 2022-02-28

Message:

Hi,

I would like to ask the CRTC to ban Russia Today TV channel from Canada considering how Russia is using it as a tool in its war against democratic Ukraine. Thank you for considering it!





Information on ticket
 CASE ID: 859978

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

A

Owner

Owner: [Redacted]
Section: Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Question
Keyword: Offensive comments
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-2-28
Date Completed: 2022-3-4
Target Date: 2022-3-11
Registered by: [Redacted] (2022-2-28 12:24:22 PM)
Last Modified by: [Redacted] (2022-3-4 11:34:04 AM)
Closed by: [Redacted] (2022-3-4 11:34:04 AM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161701	Incoming correspondence dated and received 2022-02-28 [Edit]	BRO 5010-1
4163396	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Hi,
 I would like to ask the CRTC to ban Russia Today TV channel from Canada considering how Russia is using it as a tool in its war against democratic Ukraine. Thank you for considering it!

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name:
Postal Address:
City:
Province: [REDACTED]
Postal Code:
Phone:
Fax:

A

Date Registered: 2022-02-28 10:57:00
Date Arrived: 2022-02-28

Message:

I wish to make it known that removing RT News channel is censoring and restricting my ability to stay informed from all perspectives. None of the remaining options even makes mention of the history that has led to the actions currently taking place in Ukraine. Everything is skewed to the American perspective which is exactly what Americans are accusing RT of doing in skewing to the Russian perspective. Why can't everyone see that what is taking place today has been carefully orchestrated by the U.S. government for years? The answer is that, with the exception of RT, all other news networks present only American propaganda and everyone is brainwashed. Canadian citizens have the right to read and view ALL information and the right to think and decide for ourselves. I live in Canada in order to enjoy those rights. Please do not turn Canada into a closed and ignorant state.



Information on ticket
CASE ID: 859969

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes

Industry: TV

Subject: Programming

Tone: Complaint

Keyword: Offensive comments

Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-2-28

Date Completed: 2022-3-4

Target Date: 2022-3-14

Registered by: [Redacted] (2022-2-28 10:57:00 AM)

Last Modified by: [Redacted] (2022-3-4 11:32:49 AM)

Closed by: [Redacted] (2022-3-4 11:32:49 AM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161602	Incoming correspondence dated and received 2022-02-28 [Edit]	BRO 5010-1
4163393	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

I wish to make it known that removing RT News channel is censoring and restricting my ability to stay informed from all perspectives. None of the remaining options even makes mention of the history that has led to the actions currently taking place in Ukraine. Everything is skewed to the American perspective which is exactly what Americans are accusing RT of doing in skewing to the Russian perspective. Why can't everyone see that what is taking place today has been carefully orchestrated by the U.S. government for years? The answer is that, with the exception of RT, all other news networks present only American propaganda and everyone is brainwashed. Canadian citizens have the right to read and view ALL information and the right to think and decide for ourselves. I live in Canada in order to enjoy those rights. Please do not turn Canada into a closed and ignorant state.

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name:
Postal Address:
City:
Province: [REDACTED]
Postal Code:
Phone: [REDACTED]
Fax:

Date Registered: 2022-02-28 10:22:02
Date Arrived: 2022-02-28

Message:

Hello ,
My name is [REDACTED] I am Ukranian and Canadian citizen.
I would like to file request to withdraw license from Russian ethnic television : ETV.net for Canada.
This television providing support to Russia and Its WAR propaganda on the territory of North America!!!
My home country is under direct attack! Whole world is fighting with Putin and his propaganda!
Please take your part !
Sincerely,

[REDACTED]



Information on ticket
 CASE ID: 859966

Click here to show related case(s)...



Client: [Redacted]
Company: [Redacted]



Owner: [Redacted]
Section: Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Offensive comments
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-2-28
Date Completed: 2022-3-4
Target Date: 2022-3-14
Registered by: [Redacted] (2022-2-28 10:22:02 AM)
Last Modified by: [Redacted] (2022-3-4 11:31:37 AM)
Closed by: [Redacted] (2022-3-4 11:31:37 AM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161600	Incoming correspondence dated and received 2022-02-28 [Edit]	BRO 5010-1
4163387	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Hello ,
 My name is [Redacted] I am Ukranian and Canadian citizen.
 I would like to file request to withdraw license from Russian ethnic television : ETV.net for Canada.
 This television providing support to Russia and Its WAR propaganda on the territory of North America!!!
 My home country is under direct attack! Whole world is fighting with Putin and his propaganda!
 Please take your part !
 Sincerely,
 [Redacted]

Resolution:

2022-03-04. Staff response

Correspondence Profile

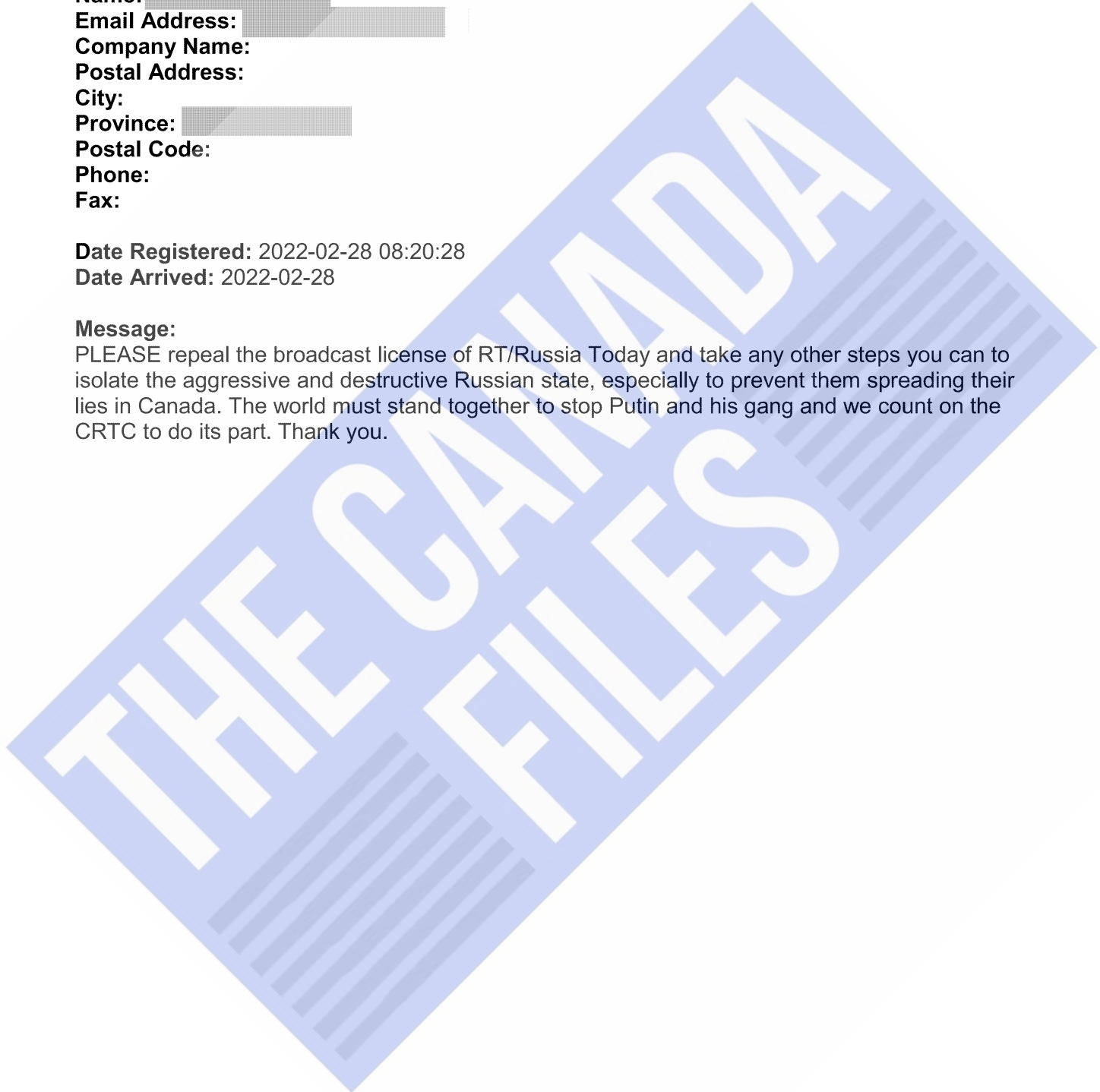
Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name:
Postal Address:
City:
Province: [REDACTED]
Postal Code:
Phone:
Fax:

Date Registered: 2022-02-28 08:20:28
Date Arrived: 2022-02-28

Message:

PLEASE repeal the broadcast license of RT/Russia Today and take any other steps you can to isolate the aggressive and destructive Russian state, especially to prevent them spreading their lies in Canada. The world must stand together to stop Putin and his gang and we count on the CRTC to do its part. Thank you.



Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

Date Registered: 2022-02-28 15:52:35

Date Arrived: 2022-02-28

Message:

Yesterday, Bell MTS removed RT from their channel offerings. RT has some excellent programs and I could easily filter through its propaganda programming (from this state sponsored entity). If you're going to remove RT, I'm awaiting your removal of CNN, FOX, MSNBC, CBS, ABC, & NBC, who's propaganda is Corporate/Capitalist sponsored. I'm also awaiting your removal of Aljazeera, even though it is an excellent channel, though state sponsored.

This is against our Charter: Fundamental freedoms

2 Everyone has the following fundamental freedoms:

- (a) freedom of conscience and religion;
- (b) freedom of thought, belief, opinion and expression, including freedom of the press and other media of communication;
- (c) freedom of peaceful assembly; and
- (d) freedom of association.

Correspondence Profile

Client Info

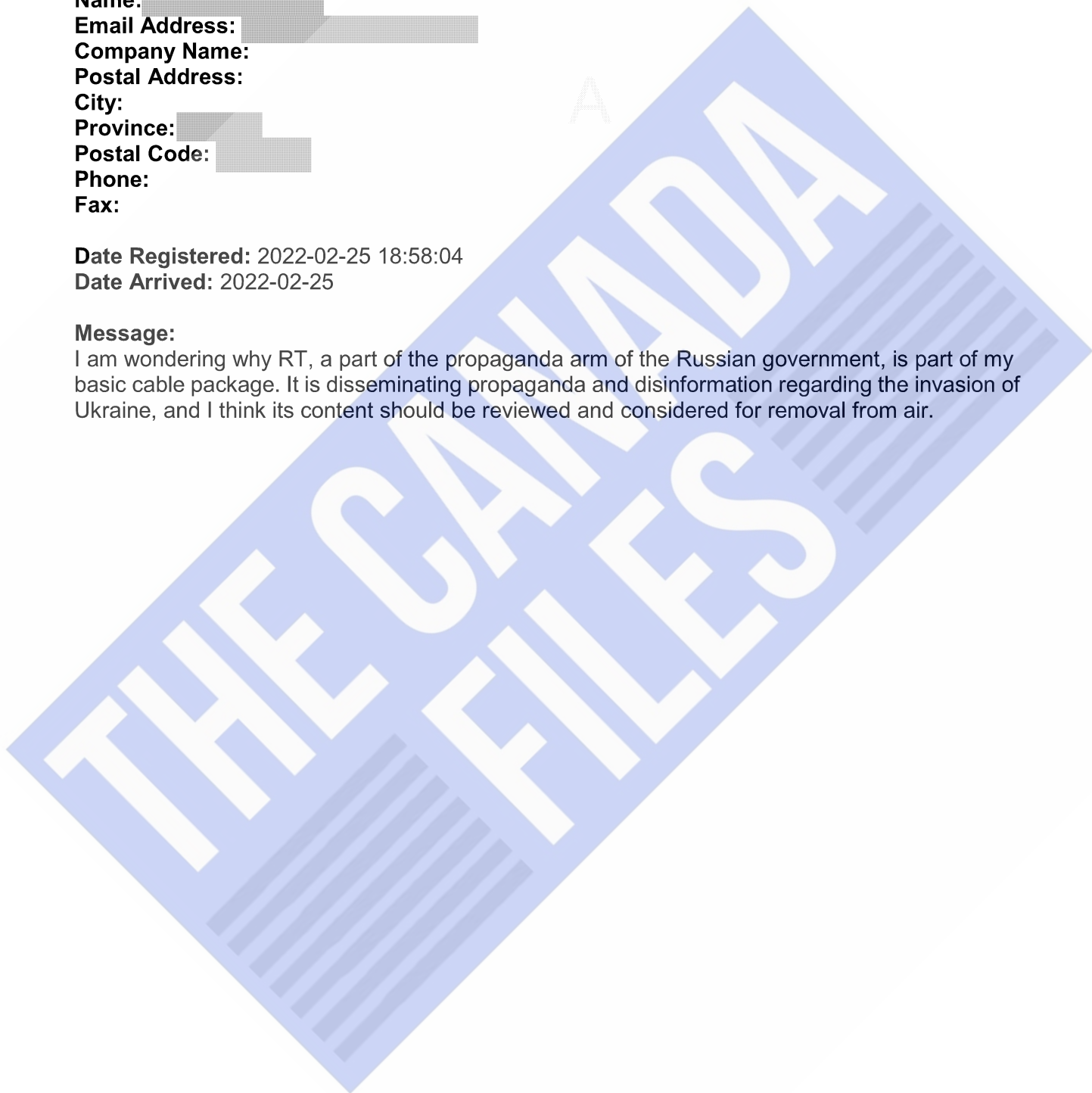
Name: [REDACTED]
Email Address: [REDACTED]
Company Name:
Postal Address:
City:
Province: [REDACTED]
Postal Code: [REDACTED]
Phone:
Fax:

Date Registered: 2022-02-25 18:58:04
Date Arrived: 2022-02-25

Message:

I am wondering why RT, a part of the propaganda arm of the Russian government, is part of my basic cable package. It is disseminating propaganda and disinformation regarding the invasion of Ukraine, and I think its content should be reviewed and considered for removal from air.

A





Information on ticket
CASE ID: 859958

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Offensive comments
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-2-25
Date Completed: 2022-3-4
Target Date: 2022-3-11
Registered by: [Redacted] (2022-2-25 6:58:04 PM)
Last Modified by: [Redacted] (2022-3-4 4:07:18 PM)
Closed by: [Redacted] (2022-3-4 4:07:18 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161559	Incoming correspondence dated and received 2022-02-25 [Edit]	BRO 5010-1
4163715	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

I am wondering why RT, a part of the propaganda arm of the Russian government, is part of my basic cable package. It is disseminating propaganda and disinformation regarding the invasion of Ukraine, and I think its content should be reviewed and considered for removal from air.

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

Name: [REDACTED]

Email Address: [REDACTED]

Company Name: [REDACTED]

Postal Address: [REDACTED]

City: [REDACTED]

Province: [REDACTED]

Postal Code: [REDACTED]

Phone: [REDACTED]

Fax: [REDACTED]

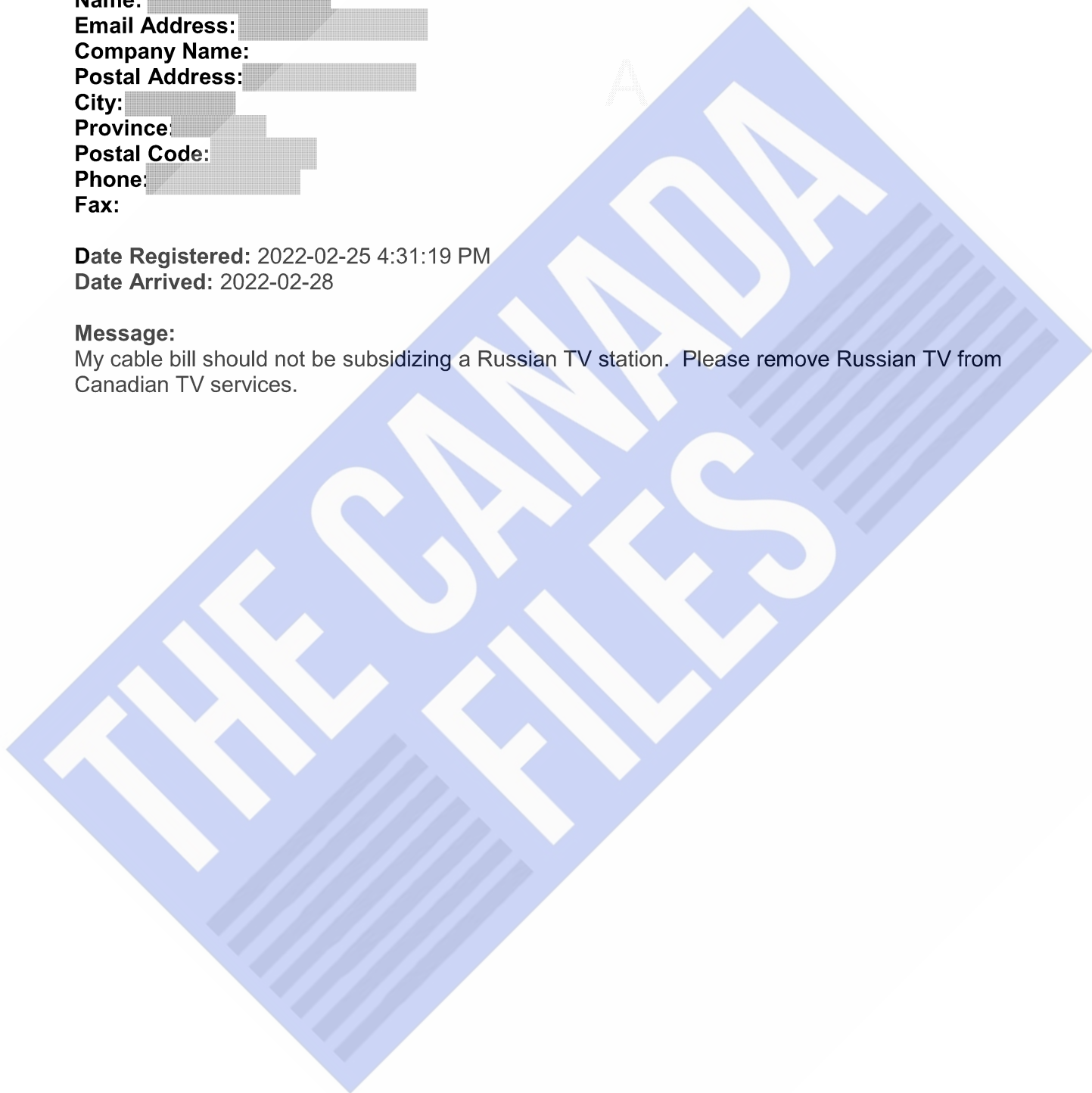
Date Registered: 2022-02-25 4:31:19 PM

Date Arrived: 2022-02-28

Message:

My cable bill should not be subsidizing a Russian TV station. Please remove Russian TV from Canadian TV services.

A





Information on ticket
 CASE ID: 859954

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Journalistic practices
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-2-28
Date Completed: 2022-3-4
Target Date: 2022-3-14
Registered by: [Redacted] (2022-2-25 4:31:19 PM)
Last Modified by: [Redacted] (2022-3-4 11:29:07 AM)
Closed by: [Redacted] (2022-3-4 11:29:07 AM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161480	Correspondence dated 2022-02-28 & received 2022-03-01. [Edit]	BRO 5010-1
4163382	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

My cable bill should not be subsidizing a Russian TV station. Please remove Russian TV from Canadian TV services.

Resolution:

2022-03-04. Staff response



Information on ticket
 CASE ID: 859939

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Journalistic practices
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-2-25
Date Completed: 2022-3-4
Target Date: 2022-4-8
Registered by: [Redacted] (2022-2-25 11:34:55 AM)
Last Modified by: [Redacted] (2022-3-4 11:27:55 AM)
Closed by: [Redacted] (2022-3-4 11:27:55 AM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161426	Correspondence dated 2022-02-25 & received 2022-03-01. [Edit]	BRO 5010-1
4163379	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

In light of the Russian invasion of Ukraine, we should ban all Russian 'news' agencies, such as RT, from broadcasting in Canada. They are propaganda arms at best, and should not be allowed any foothold in Canada.

Resolution:

2022-03-04. Staff response

Correspondence Profile

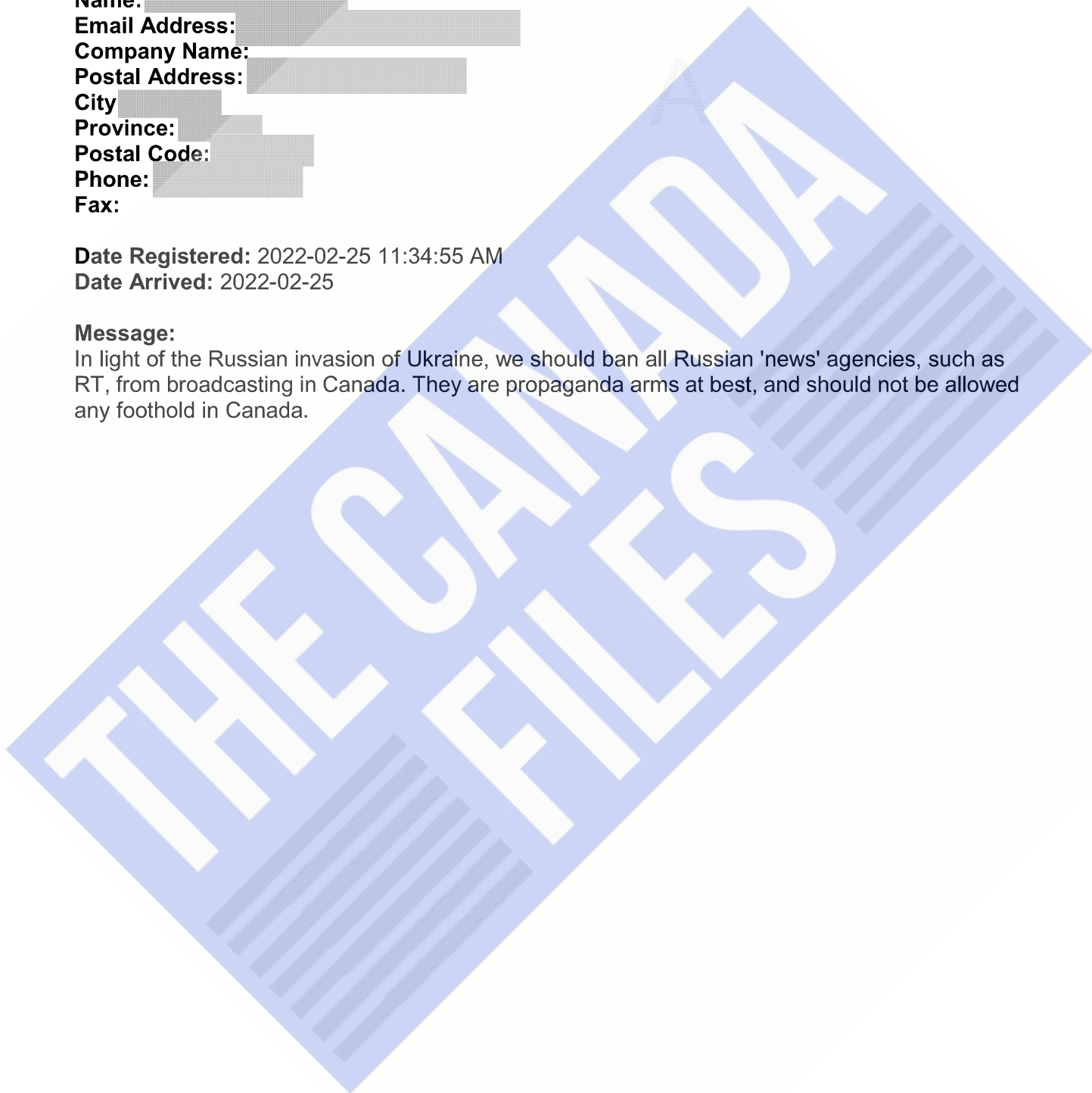
Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

Date Registered: 2022-02-25 11:34:55 AM
Date Arrived: 2022-02-25

Message:

In light of the Russian invasion of Ukraine, we should ban all Russian 'news' agencies, such as RT, from broadcasting in Canada. They are propaganda arms at best, and should not be allowed any foothold in Canada.





Information on ticket
CASE ID: 859915

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes

Industry: TV

Subject: Programming

Tone: Complaint

Keyword: Journalistic practices

Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-2-25

Date Completed: 2022-3-4

Target Date: 2022-3-11

Registered by: [Redacted] (2022-2-24 7:39:28 PM)

Last Modified by: [Redacted] (2022-3-4 11:26:41 AM)

Closed by: [Redacted] (2022-3-4 11:26:41 AM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4163377	2022-03-04. Staff response [Edit]	BRO 5010-1
4169429	Incoming correspondence dated and received 2022-02-24 [Edit]	BRO 5010-1

Initial Action:

Description:

Why RT (russian tv) is still streaming on Bell Tv. I have only Bell TV and instead of this pro Putin propaganda tube should be some Ukrainian channel. Just do not tell my that you have no power to do it.

Resolution:

2022-03-04. Staff response

Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

Date Registered: 2022-02-24 6:48:14 PM

Date Arrived: 2022-02-25

Message:

I wish to lodge a complaint against the RT Television network for the Russian backed and biased propaganda that the network is promoting as news on the Ukraine crisis. While most Western governments have denounced Russia as the invader and aggressor, the RT network is still portraying the war as a "dispute" between Ukraine and an aggrieved Russia. It is time that this Russian backed organization is banned from acting as a news provider.



Information on ticket
 CASE ID: 859913

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Journalistic practices
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-2-25
Date Completed: N/A
Target Date: 2022-3-11
Registered by: [Redacted] (2022-2-24 6:48:14 PM)
Last Modified by: [Redacted] (2022-3-4 11:25:18 AM)
Closed by: [Redacted] (2022-3-4 11:25:18 AM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4163342	Incoming correspondence dated and received 2022-02-24 [Edit]	BRO 5010-1
4163372	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

I wish to lodge a complaint against the RT Television network for the Russian backed and biased propoganda that the network is promoting as news on the Ukraine crisis. While most Western governments have denounced Russia as the invader and aggressor, the RT network is still portraying the war as a "dispute" between Ukraine and an aggrieved Russia. It is time that this Russian backed organization is banned from acting as a news provider.

Resolution:

2022-03-04 Staff response

Correspondence Profile

Client Info

Name: [REDACTED]
Email Address: [REDACTED]
Company Name: [REDACTED]
Postal Address: [REDACTED]
City: [REDACTED]
Province: [REDACTED]
Postal Code: [REDACTED]
Phone: [REDACTED]
Fax: [REDACTED]

Date Registered: 2022-02-24 2:07:17 PM

Date Arrived: 2022-02-24

Message:

I am writing this complaint regarding RT, the Russian state-controlled network. This network is a propaganda tool controlled by the Russian government and it's Dictator, Vladimir Putin, and is currently being used to spread disinformation regarding Russia's illegal invasion of Ukraine.

RT should not be available on any Canadian television provider, nor should their content be accessible online in Canada.

Please revoke their license to broadcast in Canada immediately.



Information on ticket
CASE ID: 859862

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Company more..

Company: Bell Canada (715782)
Call Sign:
Contact: CCM Contact for, Bell Canada, ExpressVu, Mobility

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy: Yes
Industry: Satellites
Subject: Eligible Satellite Services
Tone: Complaint
Keyword: Foreign Broadcaster
Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-2-23
Date Completed: 2022-3-7
Target Date: 2022-3-9
Registered by: [Redacted] (2022-2-23 12:46:57 PM)
Last Modified by: [Redacted] (2022-3-7 9:34:02 AM)
Closed by: [Redacted] (2022-3-7 9:34:02 AM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4159153	Correspondence dated & received 2022-02-23. [Edit]	BRO 5014-1
4164020	2022-03-07. Staff response [Edit]	BRO 5014-1

Initial Action:

Description:

I have a subscription with Bell Canada. I pay a substantial amount each month for programming and it seems I have a bundle of channels that can not be changed. One of these bundles has RT television. Controlled and operated by the Russian government. Who allows foreign entities to sell their service and how is it allowed especially in these times.
 It seems the type of programming has decreased in quality and although I have more selection, I am subjected to watching things that I have no interest in. RT, APTN. I believe that people should only have to pay for what they want to watch. A panel at the CRTC should not be the ones making that decision for me and taking a portion of my subscription as well as others to support causes that promote an agenda or cause. I can not believe that we allow Fox News in our country to be broadcast. People should be looking into what is coming into our homes. Not just on the internet but with a subscription to television. I really do not want to support this anymore. I Please be responsible and understand that a good portion of the people do believe in what they watch.
 Does the CRTC really have my interest as well as others at heart when they allow these types of broadcasters to exist in our country?
 Thank you
 [Redacted]

Resolution:

2022-03-07. Staff response



Information on ticket

CASE ID: 859893

Click here to show related case(s)...

Client

Client: [Redacted] **Company:** [Redacted]

Owner

Owner: [Redacted] **Section:** Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: Cable Television
Subject: Programming
Tone: Complaint
Keyword: Journalistic practices
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-2-24
Date Completed: 2022-2-25
Target Date: 2022-3-10
Registered by: [Redacted] (2022-2-24 2:07:17 PM)
Last Modified by: [Redacted] (2022-3-1 9:18:16 AM)
Closed by: [Redacted] (2022-2-25 2:30:55 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4160414	Correspondence dated & received 2022-02-25. [Edit]	BRO 5014-5
4160432	2022-02-25 - Staff Response [Edit]	BRO 5014-5

Initial Action:

Description:

I am writing this complaint regarding RT, the Russian state-controlled network. This network is a propaganda tool controlled by the Russian government and it's Dictator, Vladimir Putin, and is currently being used to spread disinformation regarding Russia's illegal invasion of Ukraine.

Resolution:

2022-02-25 - Staff Response

Correspondence Profile

Client Info

Name: [REDACTED]

Email Address: [REDACTED]

Company Name:

Postal Address:

City:

Province: [REDACTED]

Postal Code:

Phone:

Fax:

Date Registered: 2022-02-23 12:46:57 PM

Date Arrived: 2022-02-23

Message:

I have a subscription with Bell Canada. I pay a substantial amount each month for programming and it seems I have a bundle of channels that can not be changed. One of these bundles has RT television. Controlled and operated by the Russian government. Who allows foreign entities to sell their service and how is it allowed especially in these times.

It seems the type of programming has decreased in quality and although I have more selection, I am subjected to watching things that I have no interest in. RT, APTN. I believe that people should only have to pay for what they want to watch. A panel at the CRTC should not be the ones making that decision for me and taking a portion of my subscription as well as others to support causes that promote an agenda or cause. I can not believe that we allow Fox News in our country to be broadcast. People should be looking into what is coming into our homes. Not just on the internet but with a subscription to television. I really do not want to support this anymore. I Please be responsible and understand that a good portion of the people do believe in what they watch.

Does the CRTC really have my interest as well as others at heart when they allow these types of broadcasters to exist in our country?

Thank you

[REDACTED]



Information on ticket
CASE ID: 859962

Click here to show related case(s)...



Client: [Redacted]
Company: [Redacted]



Owner: [Redacted]
Section: Correspondence

Case Information
Status: Closed Privacy: Yes
Industry: TV
Subject: Programming
Tone: Question
Keyword: Offensive comments
Hot Issue: Russia Today (RT)

Date Information
Date Arrived: 2022-2-28
Date Completed: 2022-3-4
Target Date: 2022-3-14
Registered by: [Redacted] (2022-2-28 8:20:28 AM)
Last Modified by: [Redacted] (2022-3-4 11:30:28 AM)
Closed by: [Redacted] (2022-3-4 11:30:28 AM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4161599	Incoming correspondence dated and received 2022-02-28 [Edit]	BRO 5010-1
4163384	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

PLEASE repeal the broadcast license of RT/Russia Today and take any other steps you can to isolate the aggressive and destructive Russian state, especially to prevent them spreading their lies in Canada. The world must stand together to stop Putin and his gang and we count on the CRTC to do its part. Thank you.

Resolution:

2022-03-04. Staff response

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est retenue en vertu des articles**

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Information on ticket

CASE ID: 859987

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy:
Industry: TV
Subject: Programming
Tone: Complaint
Keyword: Journalistic practices
Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-2-28
Date Completed: 2022-2-28
Target Date: 2022-2-28
Registered by: [Redacted] (2022-2-28 2:13:04 PM)
Last Modified by: [Redacted] (2022-3-1 11:29:48 AM)
Closed by: [Redacted] (2022-2-28 2:13:04 PM)

Initial Action:

Description:

Complaint about the fact that RT is distributed in Canada.

Resolution:

Client's comments are noted. We also informed him that he should contact his provider since they are the ones that choose to offer the channel.



Information on ticket

CASE ID: 860027

[Click here to show related case\(s\)...](#)

Client

Client: Anon, Anon
Company:

Owner

Owner:
Section: Correspondence

Case Information	
Status: Closed	Privacy:
Industry: TV	
Subject: Distribution	
Tone: Complaint	
Keyword: Foreign Broadcaster	
Hot Issue: Russia Today (RT)	

Date Information	
Date Arrived: 2022-3-1	
Date Completed: 2022-3-1	
Target Date: 2022-3-1	
Registered by:	(2022-3-1 10:49:30 AM)
Last Modified by:	(2022-3-1 10:49:30 AM)
Closed by:	(2022-3-1 10:49:30 AM)

Initial Action:

Description:

Client had a complaint about the distrinution of RT.

Resolution:

Client is informed that they currently are authorized for distribution in Canada but most providers have chosen not to offer the channel anymore. His comments are noted.



Information on ticket

CASE ID: 860048

[Click here to show related case\(s\)...](#)

Client

Client: Anon, Anon [redacted]
Company: [redacted]

A

Owner

Owner: [redacted]
Section: Correspondence

Case Information	
Status: Closed	Privacy:
Industry: TV	
Subject: Distribution	
Tone: Complaint	
Keyword: Foreign Broadcaster	
Hot Issue: Russia Today (RT)	

Date Information	
Date Arrived: 2022-3-1	
Date Completed: 2022-3-1	
Target Date: 2022-3-1	
Registered by: [redacted]	(2022-3-1 2:13:06 PM)
Last Modified by: [redacted]	(2022-3-1 2:13:06 PM)
Closed by: [redacted]	(2022-3-1 2:13:06 PM)

Initial Action:

Description:

Client had a complaint about RT and Channel 1.

Resolution:

Client was informed that most providers have taken RT off their distribution list. Client's comments are noted.



Information on ticket

CASE ID: 860052

[Click here to show related case\(s\)...](#)

Client

Client: Anon, Anon [redacted]
Company:

Owner

Owner: [redacted]
Section: Correspondence

Case Information

Status: Closed Privacy:
Industry: TV
Subject: Distribution
Tone: Complaint
Keyword: Foreign Broadcaster
Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-1
Date Completed: 2022-3-1
Target Date: 2022-3-1
Registered by: [redacted] (2022-3-1 2:34:57 PM)
Last Modified by: [redacted] (2022-3-1 2:34:57 PM)
Closed by: [redacted] (2022-3-1 2:34:57 PM)

Initial Action:

Description:

Client was wondering if it is legal for Rogers to take off RT.

Resolution:

Client is informed that currently RT are authorized for distribution in Canada so it is up to the providers to choose if they offer the channel or not.

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**Pages 103 to / à 130
are withheld pursuant to section
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21(1)(a), 21(1)(b)

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21(1)(a), 21(1)(b)

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[REDACTED]

From: [REDACTED]
Sent: February 25, 2022 12:11 PM
To: [REDACTED]
Subject: FW: Exemples
Attachments: Document2.docx

Bonjour,

Les Services à clientèle ont seulement observé des tweets jusqu'à présent (exemples en pièce jointe). Aucune plainte n'est rentrée par nos canaux plus formels jusqu'à présent.

[REDACTED]

From: [REDACTED]
Sent: February 25, 2022 11:57 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Exemples

Salut [REDACTED]

Voici deux pages avec des exemples de tweets que nous avons reçu au courant des dernières 24 heures.

Merci

[REDACTED]

From: [REDACTED]
Sent: February 25, 2022 11:46 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Exemples

@CRTCeng @Yvan_Baker @cafreeland @JamesMoore_org @jamesbezan @PierrePoillievre @CandiceBergenMP @CanadianPM Remove Russia's Kremlin's propaganda channel RT from all of our TV carriers NOW, and any other channel promoting war, spreading lies about Ukraine, and .rest of the world.

Furthermore, I call on the @CRTCeng to wholly ban RT TV from broadcasting in Canada. In this age of growing 'fake news', we do not need this Kremlin-backed channel to further spread disinformation. Facts matter! #StandWithUkraine

@CRTCeng @pablorodriguez Kick Russian state propaganda, Russia Today (RT), off our Canadian airwaves.

Hackers are more ethical than @CRTCeng [twitter.com/YourAnonOne/st...](https://twitter.com/YourAnonOne/status/1481111111)

(En réponse au groupe de hackers Anonymous qui a hacké le site web de RT)

.@CRTCeng you're next, right? And @Bell_Aliant is still carrying RT. cc: @AndyFillmoreHFX [twitter.com/eriknkross/st...](https://twitter.com/eriknkross/status/1481111111)

(En réponse à l'Estonie qui a retiré RT ainsi que plusieurs chaînes russes de leurs ondes)

One practical and urgent measure would be for @CRTCeng to direct our satellite & cable providers to remove institutional sources of propaganda from their packages - e.g., there is no public interest served by beaming RT to the living rooms, bedrooms & mobile devices of Canadians. [twitter.com/hscoffield/sta...](https://twitter.com/hscoffield/status/1481111111)

It is time to stop Canadian cable companies from broadcasting Russian television, RT, as news and expecting our citizens and residents to pay for it. It is a propaganda machine and has no place here, especially now that Russia has invaded Ukraine.

@CRTCeng why on Earth does RT have a license in this country? Shame on all of you if it's not pulled

Hey @CRTCeng - time to pull the plug on RT. It's not media, it's propaganda.

@JustinTrudeau @cafreeland @pablorodriguez Time to have the @CRTCeng pull the broadcast licence of #RussiaToday/#RTNews

@CRTCeng RT propaganda for a criminal dictator should not be supported in Canada.

@CRTCeng remove RT rights in Canada. We are supporting war Crimes for as long as RT operates in Canada #cdnpoli [twitter.com/MitchHeimpel/s...](https://twitter.com/MitchHeimpel/status/...)

@CRTCeng you need to drop any requirements of Can telcos to carry RT. Today!

The @CRTCeng must follow Poland's lead and pull Russian state propaganda network Russia Today from Canadian airways. Period. twitter.com/RT_com/status/...

Calls for @CRTCeng to remove #RT from #Canadian airwaves following #Russian #Invasion #UkraineRussiaWar

@CRTCeng PULL Russian Disinfo station RT off the air

@CRTCeng pull Russia Today's license immediately. They should need to be held accountable for profiting from Kremlin disinformation. #Ukraine @JustinTrudeau

Cut off RT and @FoxNews and its night time shows...all are propaganda tools for Russia.

Totally agree @ItsDeanBlundell! Yes please @CRTCeng - Revoke the licenses of Fox News & Russia Today ASAP. Fake news that supports violence & conflict has no role in a democracy other than to erode it until it is gone. #cdnpoli

Post Ottawa Occupation (OO), why Russia Today, the propaganda wing of Putin's genocidal regime, should remain on cabcables? #Disinformation is the biggest threat to our Democracy. We lose Democracy; we lose everything @CRTCeng must review RT/its policies macleans.ca/politics/ottaw...

From: [Redacted]
Sent: February 28, 2022 1:47 PM
To: [Redacted]
Subject: FW: Document3-mise à jour
Attachments: Document3.docx

PVI-mise à jour.

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From: [Redacted]
Sent: February 28, 2022 1:39 PM
To: [Redacted]
Cc: [Redacted]

Subject: RE: Document3

Salut [Redacted]

Voici le document à jour.

Let me know if you have any questions.

Merci

From: [Redacted]
Sent: February 25, 2022 3:13 PM
To: [Redacted]
Cc: [Redacted]
Subject: Document3

Salut [Redacted]

Tel que demandé, voici un breakdown des plaintes écrites/téléphone reçues sur RT.

Merci



Written :**Received 2022/2/28 12:24:22 PM (NEW CASE, NOT YET ASSIGNED TO AGENT)**

Hi,

I would like to ask the CRTC to ban Russia Today TV channel from Canada considering how Russia is using it as a tool in its war against democratic Ukraine. Thank you for considering it!

Received 2022/2/28 10:22:02 AM (NEW CASE, NOT YET ASSIGNED TO AGENT)

Hello ,

My name is [REDACTED] I am Ukranian and Canadian citizen.

I would like to file request to withdraw license from Russian ethnic television : ETV.net for Canada. This television providing support to Russia and Its WAR propaganda on the territory of North America!!!

My home country is under direct attack! Whole world is fighting with Putin and his propaganda! Please take your part !

Received 2022/2/28 8:20:28 AM (NEW CASE, NOT YET ASSIGNED TO AGENT)

PLEASE repeal the broadcast license of RT/Russia Today and take any other steps you can to isolate the aggressive and destructive Russian state, especially to prevent them spreading their lies in Canada. The world must stand together to stop Putin and his gang and we count on the CRTC to do its part. Thank you.

Received 2022/2/28 10:57:00 AM (NEW CASE, NOT YET ASSIGNED TO AGENT)

I wish to make it known that removing RT News channel is censoring and restricting my ability to stay informed from all perspectives. None of the remaining options even makes mention of the history that has led to the actions currently taking place in Ukraine. Everything is skewed to the American perspective which is exactly what Americans are accusing RT of doing in skewing to the Russian perspective. Why can't everyone see that what is taking place today has been carefully orchestrated by the U.S. government for years? The answer is that, with the exception of RT, all other news networks present only American propaganda and everyone is brainwashed. Canadian citizens have the right to read and view ALL information and the right to think and decide for ourselves. I live in Canada in order to enjoy those rights. Please do not turn Canada into a closed and ignorant state.

Received 2022/2/28 8:20:28 AM (NEW CASE, NOT YET ASSIGNED TO AGENT)

PLEASE repeal the broadcast license of RT/Russia Today and take any other steps you can to isolate the aggressive and destructive Russian state, especially to prevent them spreading their

lies in Canada. The world must stand together to stop Putin and his gang and we count on the CRTC to do its part. Thank you.

Received 2022/2/25 6:58:04 PM (NEW CASE, NOT YET ASSIGNED TO AGENT)

I am wondering why RT, a part of the propaganda arm of the Russian government, is part of my basic cable package. It is disseminating propaganda and disinformation regarding the invasion of Ukraine, and I think its content should be reviewed and considered for removal from air.

Received 2022/2/25 11:34:55 AM (NEW CASE, NOT YET ASSIGNED TO AGENT)

In light of the Russian invasion of Ukraine, we should ban all Russian 'news' agencies, such as RT, from broadcasting in Canada. They are propaganda arms at best, and should not be allowed any foothold in Canada.

Received 2022/2/24 7:39:28 PM (NEW CASE, NOT YET ASSIGNED TO AGENT)

Why RT (russian tv) is still streaming on Bell Tv. I have only Bell TV and instead of this pro Putin propaganda tube should be some Ukrainian channel. Just do not tell me that you have no power to do it.

Received 2022/2/24 6:48:14 PM (NEW CASE, NOT YET ASSIGNED TO AGENT)

I wish to lodge a complaint against the RT Television network for the Russian backed and biased propaganda that the network is promoting as news on the Ukraine crisis. While most Western governments have denounced Russia as the invader and aggressor, the RT network is still portraying the war as a "dispute" between Ukraine and an aggrieved Russia. It is time that this Russian backed organization is banned from acting as a news provider.

Received 2022/2/24 5:43:21 PM (CLOSED FOR COMMENTS)

dear crtc, under the circumstances i would like to recommend and request that rt (russian television) be removed from all canadian cable and satellite companies asap.

Received 2022/2/24 2:07:17 PM (CLOSED)

I am writing this complaint regarding RT, the Russian state-controlled network. This network is a propaganda tool controlled by the Russian government and its Dictator, Vladimir Putin, and is currently being used to spread disinformation regarding Russia's illegal invasion of Ukraine.

Received 2022/2/23 12:46:57 PM (HAS BEEN ASSIGNED TO AGENT)

I have a subscription with Bell Canada. I pay a substantial amount each month for programming and it seems I have a bundle of channels that can not be changed. One of these bundles has RT television. Controlled and operated by the Russian government. Who allows foreign entities to sell their service and how is it allowed especially in these times.

It seems the type of programming has decreased in quality and although I have more selection, I am subjected to watching things that I have no interest in. RT, APTN. I believe that people should only have to pay for what they want to watch. A panel at the CRTC should not be the ones making that decision for me and taking a portion of my subscription as well as others to support causes that promote an agenda or cause. I can not believe that we allow Fox News in our country to be broadcast. People should be looking into what is coming into our homes. Not just on the internet but with a subscription to television. I really do not want to support this anymore. Please be responsible and understand that a good portion of the people do believe in what they watch.

Does the CRTC really have my interest as well as others at heart when they allow these types of broadcasters to exist in our country?

TELEPHONE

Received 2022/2/25 2:01:46 PM

Client feels like RT should not be authorized for distribution in Canada.

Received 2022/2/22 11:48:48 AM

Complaint about journalistic practices on RT America.



From:



Sent:

February 28, 2022 10:30 AM

To:



Cc:

Subject:

Attachments:



Let's discuss this before the ad-hoc



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[REDACTED]

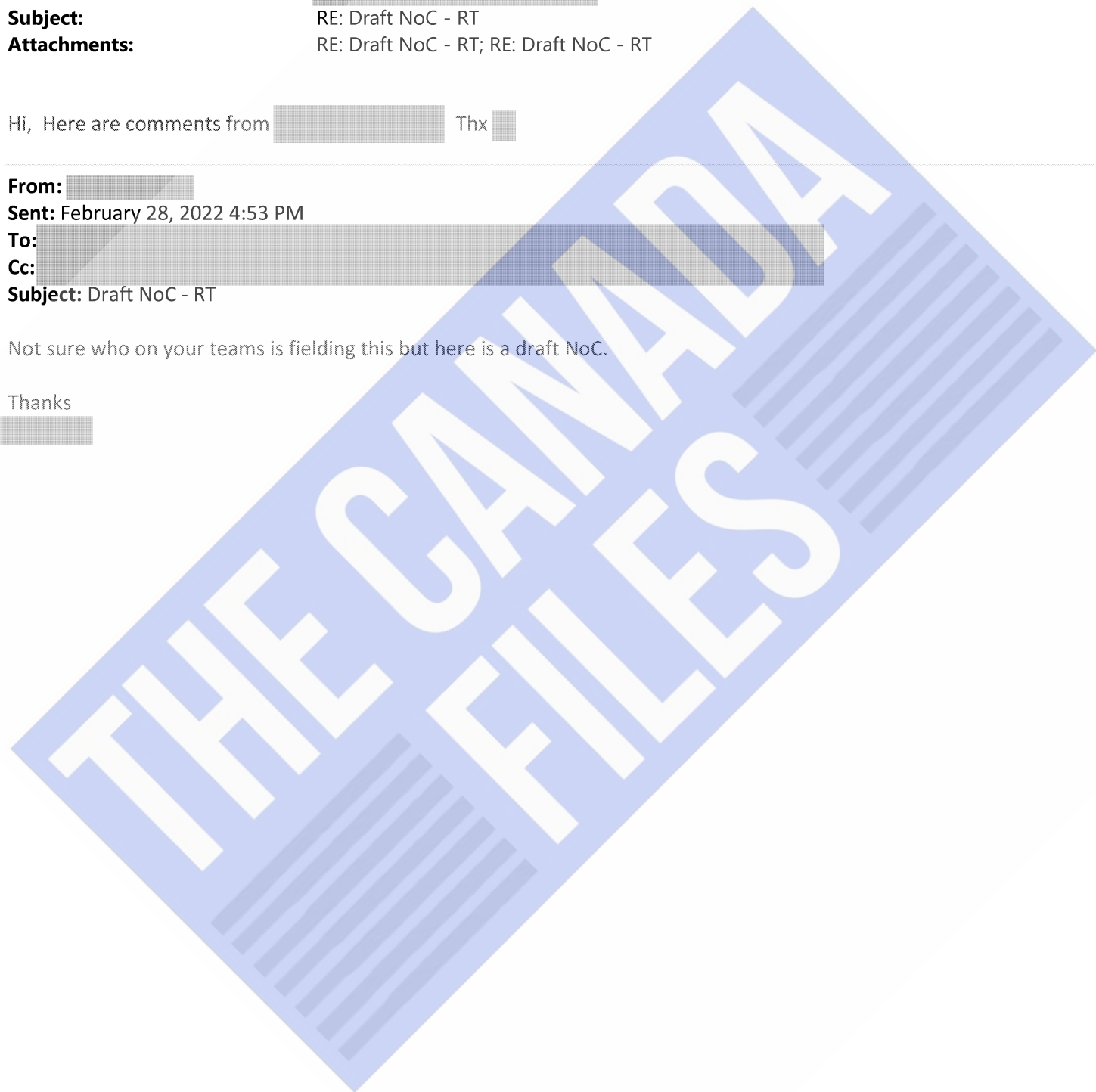
From: [REDACTED]
Sent: February 28, 2022 7:54 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Draft NoC - RT
Attachments: RE: Draft NoC - RT; RE: Draft NoC - RT

Hi, Here are comments from [REDACTED] Thx [REDACTED]

From: [REDACTED]
Sent: February 28, 2022 4:53 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Draft NoC - RT

Not sure who on your teams is fielding this but here is a draft NoC.

Thanks
[REDACTED]



s.17

s.21(1)(a)

s.21(1)(b)

From: [redacted]
Sent: February 28, 2022 5:52 PM
To: [redacted]
Subject: RE: Draft NoC - RT

Salut [redacted]

Voilà pour le moment.
Merci

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www.crtc.gc.ca

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[Aimez-nous sur Facebook](#)

From: [redacted]
Sent: February 28, 2022 5:32 PM
To: [redacted]
Subject: FW: Draft NoC - RT

Hi, Any comments? Thx [redacted]

From: [redacted]
Sent: February 28, 2022 4:53 PM
To: [redacted]
Cc: [redacted]
Subject: Draft NoC - RT

Not sure who on your teams is fielding this but here is a draft NoC.

Thanks
[redacted]

From: [REDACTED]
Sent: February 28, 2022 6:03 PM
To: [REDACTED]
Subject: RE: Draft NoC - RT
Attachments: DOCS-#4160904-v1-Draft_NOC_-_RT_.docx

I had a number of comments that I think make it more clear and firm in several spots.

From: [REDACTED]
Sent: February 28, 2022 5:32 PM
To: [REDACTED]
Subject: FW: Draft NoC - RT

Hi, Any comments? Thx [REDACTED]

From: [REDACTED]
Sent: February 28, 2022 4:53 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Draft NoC - RT

Not sure who on your teams is fielding this but here is a draft NoC.

Thanks
[REDACTED]

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are withheld pursuant to sections
sont retenues en vertu des articles**

21(1)(a), 21(1)(b)

**of the Access to Information Act
de la Loi sur l'accès à l'information**

From:

Sent:

March 1, 2022 7:34 AM

To:

Subject:

Motion in House of Commons

Good morning,

Please see the motion below which specifically names the CRTC.

By unanimous consent, it was resolved, — That, given Russian Federation's unprovoked and unjustified attack on Ukraine, the House:

- (a) condemn this unjustified and unprovoked attack, which was ordered by Russian President Vladimir Putin, as a clear violation of international law, the UN Charter, and the rights of Ukraine to sovereignty, territorial integrity, freedom and democracy;
- (b) condemn the illegal recognition by the Russian Federation of the Ukrainian regions of Donetsk and Luhansk as so-called "independent states", and the 2014 invasion of Ukraine by the Russian Federation and their illegal annexation of Crimea;
- (c) call upon the Russian Federation to immediately end the targeting of civilian infrastructure, including, hospitals and schools.
- d) call upon the Government of Canada, and all parties in the House of Commons, to support:
 - (i) the continued imposition of severe economic penalties, including sanctions, targeting President Putin's inner circle, including Russian oligarchs, and those who have supported this egregious violation of international law,
 - (ii) the provision of support to the Government of Ukraine, the Ukrainian Armed Forces and the provision of humanitarian aid to the people of Ukraine,
 - (iii) the issuing of an order of general application directing the CRTC to a new broadcasting policy that would remove statecontrolled broadcasters that spread disinformation and propaganda from the CRTC's list of non-Canadian programming services and stations authorized for distribution, effectively removing Russia Today from Canadian airwaves,
 - (iv) the removal of Russia from the SWIFT payment system, a critical part of the global financial system, an action which must be pursued in collaborations with international partners, and
 - (e) stand unwavering and united in our solidarity with the people of Ukraine.

Thank you,

From: [REDACTED]
Sent: March 1, 2022 4:33 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: RT -- revised version with tracks
Attachments: DOCS-#4160904-v2-Draft_NOC_-_RT_(French).docx

Bonjour,

Voici la traduction en français, avec les dernières modifications.

Bonne soirée!

De : [REDACTED]
Envoyé : 1 mars 2022 16:16
À : [REDACTED]
Cc : [REDACTED]
Objet : RT -- revised version with tracks

Here you go!

My part-time hours are Tuesdays to Thursday, 8 :00 to 4 :00.
Mes heures de bureau sont mardi à mercredi, 8h à 16h.

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**is withheld pursuant to sections
est retenue en vertu des articles**

21(1)(a), 21(1)(b)

**of the Access to Information Act
de la Loi sur l'accès à l'information**

[REDACTED]

From: [REDACTED]
Sent: March 1, 2022 8:50 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: RT -- revised version with tracks
Attachments: Avis de consultation - RT.doc

Bonsoir,

Voici la version révisée. [REDACTED]
Merci à [REDACTED] pour l'excellente traduction 😊

[REDACTED]

From: [REDACTED]
Sent: March 1, 2022 4:33 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: RT -- revised version with tracks

Bonjour,

Voici la traduction en français, avec les dernières modifications.

Bonne soirée!

[REDACTED]

De [REDACTED]
Envoyé : 1 mars 2022 16:16
À : [REDACTED]
Cc [REDACTED]
Objet : RI -- revised version with tracks

Here you go!

[REDACTED]

My part-time hours are Tuesdays to Thursday, 8 :00 to 4 :00.
Mes heures de bureau sont mardi à mercredi, 8h à 16h.

[REDACTED]

**Pages 143 to / à 148
are withheld pursuant to sections
sont retenues en vertu des articles**

21(1)(a), 21(1)(b)

**of the Access to Information Act
de la Loi sur l'accès à l'information**

From: [Redacted]
Sent: March 1, 2022 4:39 PM
To: [Redacted]
Cc: [Redacted]

Subject: RE: URGENT -- Comments on Russia Today NOC
Attachments: DOCS - 4161700 - v3 - RT NOC (English).doc

A few small things
Thanks [Redacted]

From: [Redacted]
Sent: March 1, 2022 4:24 PM
To: [Redacted]

Subject: URGENT -- Comments on Russia Today NOC

**PROTÉGÉ / PROTECTED
ÉBAUCHE / DRAFT**

Please return to / Veuillez s.v.p. retourner à : [Redacted]

By / d'ici le : as soon as possible!

If you do not have any comments to share, please submit a "nil" response. / Si vous n'avez aucune observation à partager, je vous prie de répondre « aucun commentaire ».

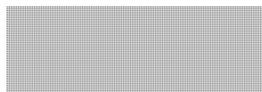
Re./Réf. Call for comments regarding the continued appropriateness of authorizing the distribution of RT in Canada

Leads: [Redacted]

ÉBAUCHE REVUE PAR / DRAFT SIGNED OFF BY

Here's the revised version with the latest text.

Don't worry about formatting – our gang is on it. They're also doing the French translation.



My part-time hours are Tuesdays to Thursday, 8 :00 to 4 :00.
Mes heures de bureau sont mardi à mercredi, 8h à 16h.



**Pages 151 to / à 180
are withheld pursuant to sections
sont retenues en vertu des articles**

s.21(1)(a), s.21(1)(b)

**of the Access to Information Act
de la Loi sur l'accès à l'information**

Page 151

**is withheld pursuant to sections
est retenue en vertu des articles**

17

**of the Access to Information Act
de la Loi sur l'accès à l'information**

[REDACTED]

From: [REDACTED]
Sent: March 1, 2022 6:16 PM
To: [REDACTED]
Cc: [REDACTED]

Subject: NOC for the Chairman's review -- NOC on the carriage of Russia TV (please comment ASAP)
Attachments: DOCS - 4161700 - v5 - RT NOC (English).DOC

Hello,

Attached, for the Chairman's review, is a Notice of Consultation calling for comments regarding the continued appropriateness of authorizing the distribution of RT in Canada.

There are a couple of passages that are highlighted. These may have to be adjusted when we see the actual text of the Order. We realize that there are a few remaining formatting issues and our specialists are taking care of them. Due to the urgency of the file and the lateness of the hour, I felt it best to send it up now.

[REDACTED] is the lead and [REDACTED] is the lawyer on the file.

We have been asked to try and publish this tomorrow (Wednesday), so it would be greatly appreciated if the Chairman could provide his comments as soon as he can.

Thanks!

[REDACTED]

My part-time hours are Tuesdays to Thursday, 8 :00 to 4 :00.
Mes heures de bureau sont mardi à mercredi, 8h à 16h.

[REDACTED]

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**is withheld pursuant to sections
est retenue en vertu des articles**

21(1)(a), 21(1)(b)

**of the Access to Information Act
de la Loi sur l'accès à l'information**

[REDACTED]

From: [REDACTED]
Sent: March 1, 2022 2:17 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: NOC on RT for translation and formatting.
Attachments: DOCS - 4161700 - v2 - RT NOC (English).DOC

Hi you two,

Attached is the English version of the urgent NOC for translation and formatting. The PC DOCS number for the master is 416 1700.

[REDACTED] Please give me a few minutes to work on the master so I can circulate it before you open.

Thanks

[REDACTED]

My part-time hours are Tuesdays to Thursday, 8 :00 to 4 :00.
Mes heures de bureau sont mardi à mercredi, 8h à 16h.

[REDACTED]

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**is withheld pursuant to sections
est retenue en vertu des articles**

21(1)(a), 21(1)(b)

**of the Access to Information Act
de la Loi sur l'accès à l'information**

[REDACTED]

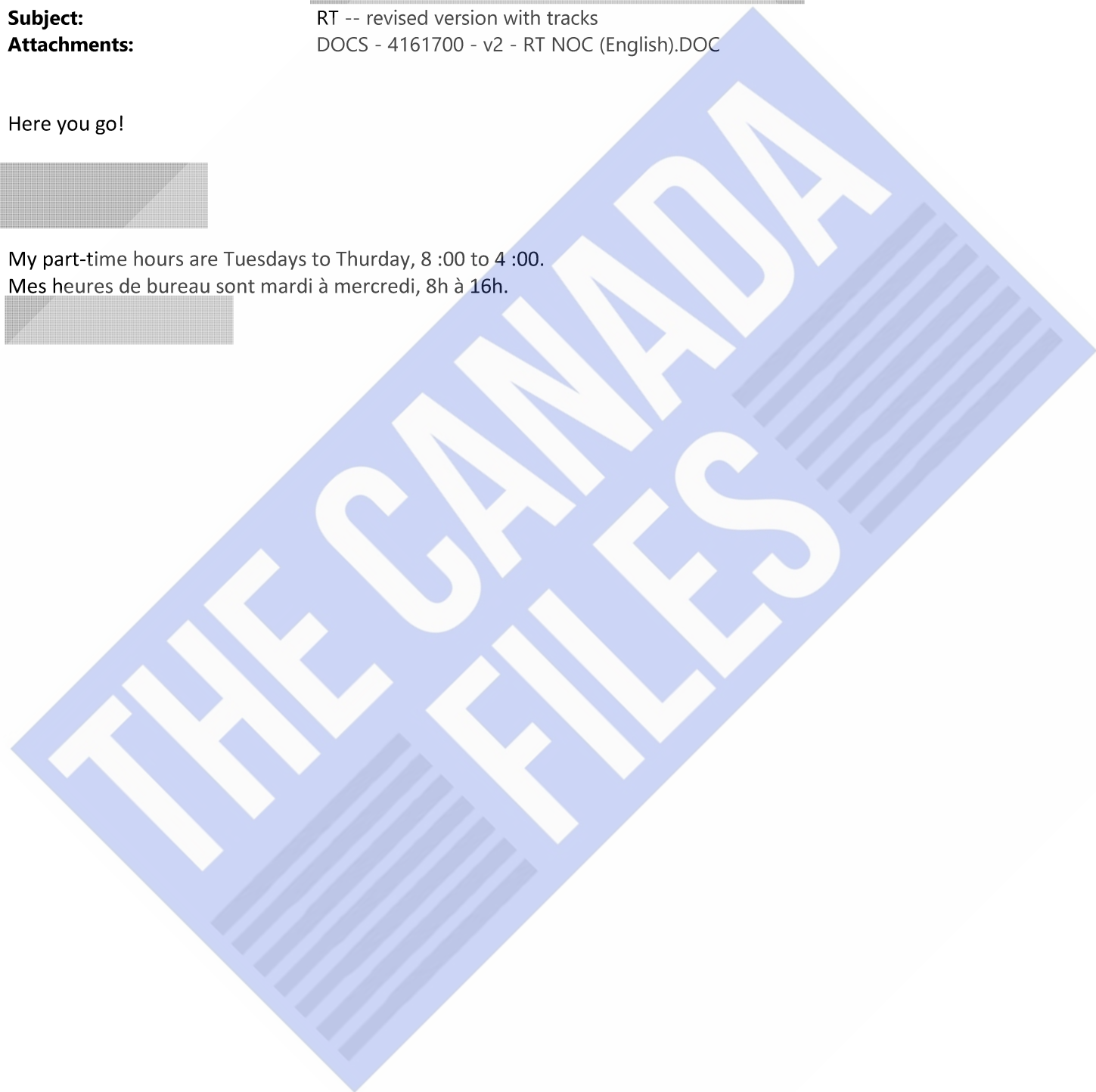
From: [REDACTED]
Sent: March 1, 2022 4:16 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RT -- revised version with tracks
Attachments: DOCS - 4161700 - v2 - RT NOC (English).DOC

Here you go!

[REDACTED]

My part-time hours are Tuesdays to Thursday, 8 :00 to 4 :00.
Mes heures de bureau sont mardi à mercredi, 8h à 16h.

[REDACTED]



Page 173

**is withheld pursuant to sections
est retenue en vertu des articles**

17, 21(1)(a), 21(1)(b)

**of the Access to Information Act
de la Loi sur l'accès à l'information**

From: [REDACTED]
Sent: March 1, 2022 9:08 AM
To: [REDACTED]
Subject: Gabarits - NoC Radiodiffusion
Attachments: DOCS-#3571709-v1-TEMPLATE-
Call_for_comments_Amendments_to_Commission_re....doc; DOCS-#3571729-v1-
GABARIT-_Appel_aux_observations__Modifications_aux_règ....doc

Importance: High

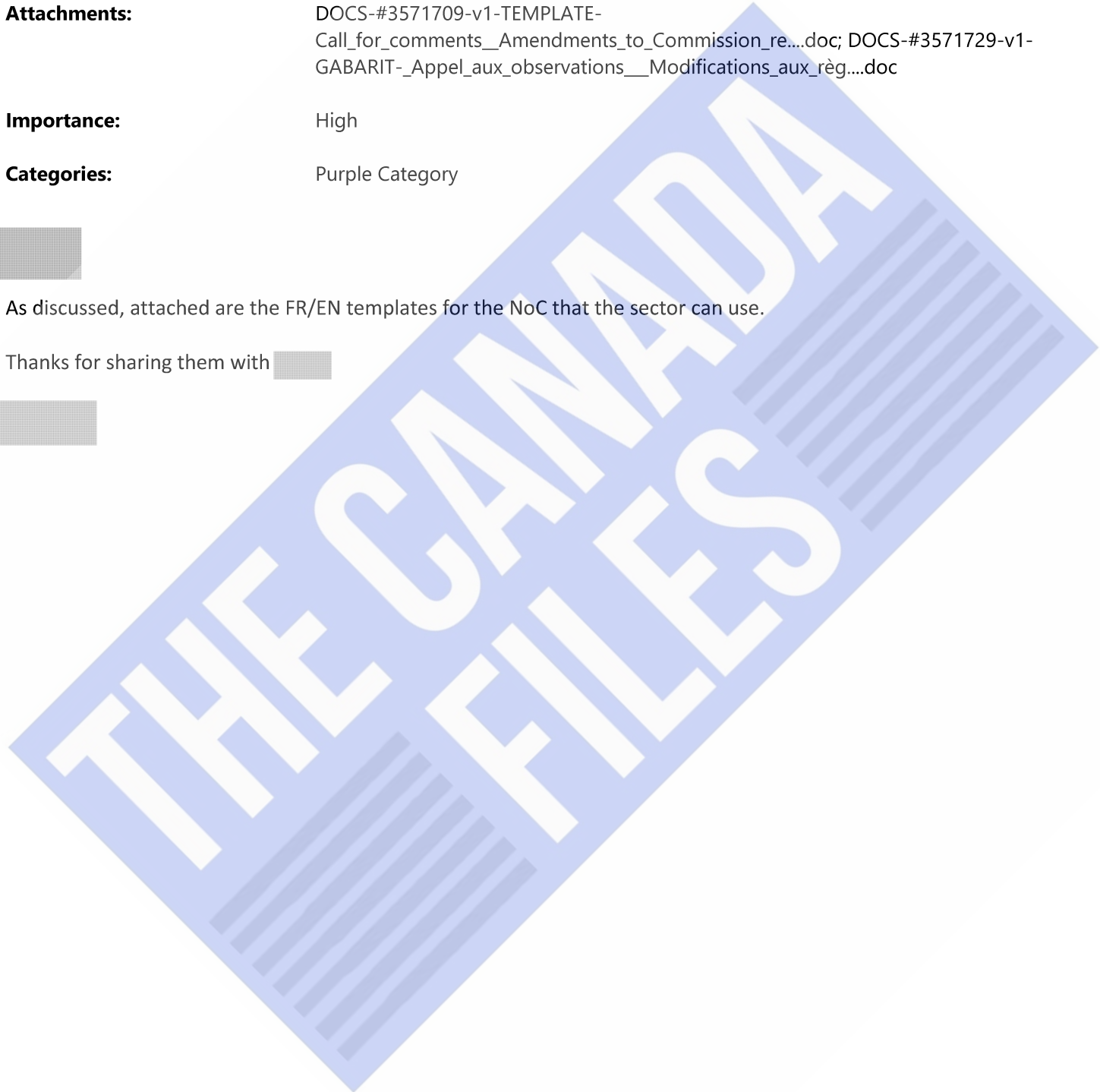
Categories: Purple Category

[REDACTED]

As discussed, attached are the FR/EN templates for the NoC that the sector can use.

Thanks for sharing them with [REDACTED]

[REDACTED]



**Pages 182 to / à 183
are withheld pursuant to sections
sont retenues en vertu des articles**

s.21(1)(a), s.21(1)(b)

**of the Access to Information Act
de la Loi sur l'accès à l'information**



Information on ticket
CASE ID: 860171

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy:

Industry: TV

Subject: Distribution

Tone: Complaint

Keyword: Foreign Broadcaster

Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-1

Date Completed: 2022-3-4

Target Date: 2022-3-15

Registered by: [Redacted] (2022-3-4 10:21:02 AM)

Last Modified by: [Redacted] (2022-3-4 3:20:28 PM)

Closed by: [Redacted] (2022-3-4 3:20:28 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4163320	Transfer from the CBSC Dated 2022-02-027 & Received 2022-03-01 [Edit]	BRO 5010-1
4163673	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Date Received/Date reçue:
27/02/2022

Time Received/Heure reçue:
11:57:13

Name of Television or Radio Station/Station de télévision ou de radio:
RTDY

Program Name/Titre de l'émission:
All Programmes

Date of Program/Date de la diffusion de l'émission:
27/02/2022

Time of Program/Heure de l'émission:
12:00PM

Specific Concern/Préoccupation précise:
Please ban RTDY Russian television propaganda. Every programme I've watched goes against what is happening now in Europe. Stop the propaganda as they are bringing on American far right commentators to boost their link between Putin and North America. Why do we have a television station with links to Putin and Russia???

First Name/Prénom:

Last Name/Nom de famille:

Email/Courriel:

Address/Adresse:

City/Ville:

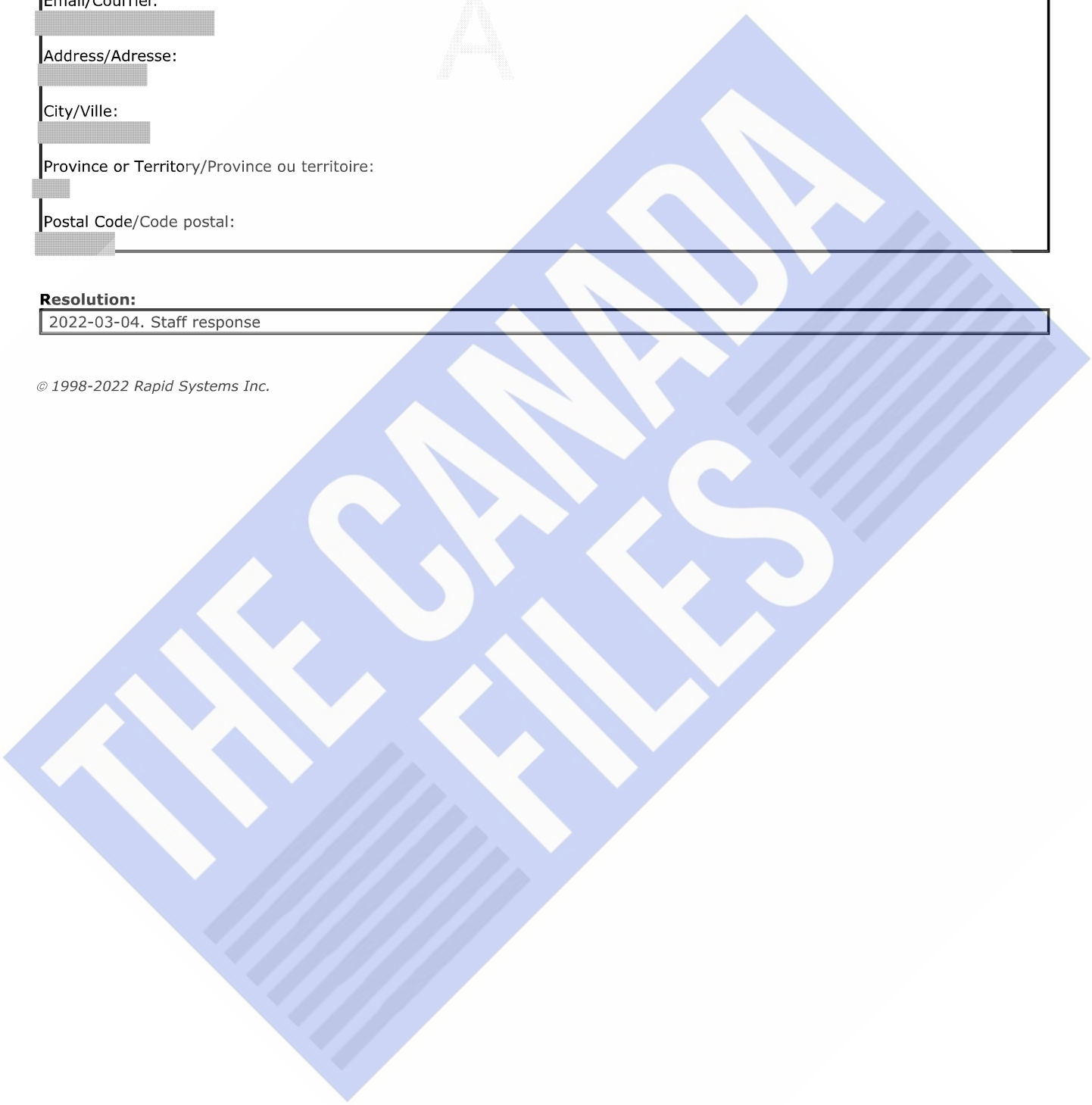
Province or Territory/Province ou territoire:

Postal Code/Code postal:

Resolution:

2022-03-04. Staff response

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Information on ticket

CASE ID: 860173

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information	
Status: Closed	Privacy:
Industry: TV	
Subject: Distribution	
Tone: Complaint	
Keyword: Foreign Broadcaster	
Hot Issue: Russia Today (RT)	

Date Information	
Date Arrived: 2022-3-1	
Date Completed: 2022-3-4	
Target Date: 2022-3-15	
Registered by [Redacted]	2022-3-4 10:32:05 AM)
Last Modified by [Redacted]	2022-3-4 3:59:46 PM)
Closed by [Redacted]	2022-3-4 3:55:50 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4163332	Transfer from the CBSC Dated 2022-02-27 & Received 2022-03-01 [Edit]	BRO 5010-1
4163703	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Date Received/Date reçue:
27/02/2022

Time Received/Heure reçue:
16:21:21

Name of Television or Radio Station/Station de télévision ou de radio:
RT

Program Name/Titre de l'émission:
RT News

Date of Program/Date de la diffusion de l'émission:
25/02/2022

Time of Program/Heure de l'émission:
7:00PM

Specific Concern/Préoccupation précise:
RT is spreading Russian disinformation about the war in Ukraine. CBSC should take immediate action to completely ban the RT channel in Canada to stop the spread. The situation is urgent as Russia continues to wage war against Ukraine and killing civilians. Action must be taken.

First Name/Prénom:
[REDACTED]

Last Name/Nom de famille:
[REDACTED]

Email/Courriel:
[REDACTED]

Address/Adresse:
[REDACTED]

City/Ville:
[REDACTED]

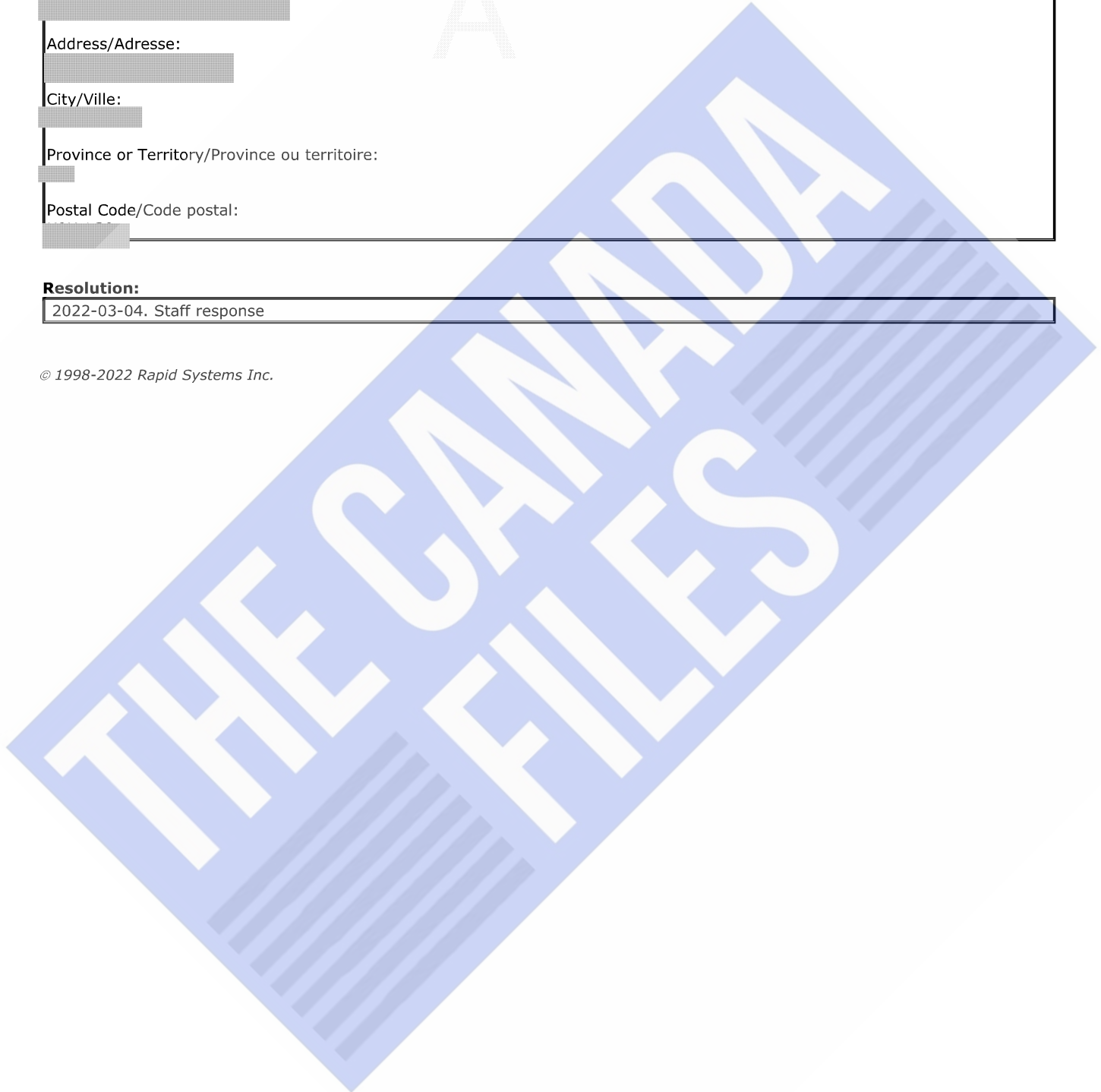
Province or Territory/Province ou territoire:
[REDACTED]

Postal Code/Code postal:
[REDACTED]

Resolution:

2022-03-04. Staff response

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Information on ticket
CASE ID: 860174

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy:

Industry: TV

Subject: Distribution

Tone: Complaint

Keyword: Foreign Broadcaster

Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-1

Date Completed: 2022-3-4

Target Date: 2022-3-15

Registered by: [Redacted] (2022-3-4 10:36:52 AM)

Last Modified by: [Redacted] (2022-3-4 3:25:01 PM)

Closed by: [Redacted] (2022-3-4 3:25:01 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4163337	Transfer from the CBSC Dated 2022-02-27 & Received 2022-03-01 [Edit]	BRO 5010-1
4163676	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Date Received/Date reçue:
27/02/2022

Time Received/Heure reçue:
17:05:31

Name of Television or Radio Station/Station de télévision ou de radio:
Russia Today

Program Name/Titre de l'émission:
Russia Today

Date of Program/Date de la diffusion de l'émission:
27/02/2022

Time of Program/Heure de l'émission:
4:30PM

Specific Concern/Préoccupation précise:
I want you to stop broadcasting of Russia Today NOW in Canada. It should be banned. I rarely speak out as a citizen but I want this done ASAP. Respectfully, thanks.

First Name/Prénom:

[Redacted]

Last Name/Nom de famille:

[Redacted]

Email/Courriel:

[Redacted]

Address/Adresse:

[Redacted]

City/Ville:

[Redacted]

Province or Territory/Province ou territoire:

[Redacted]

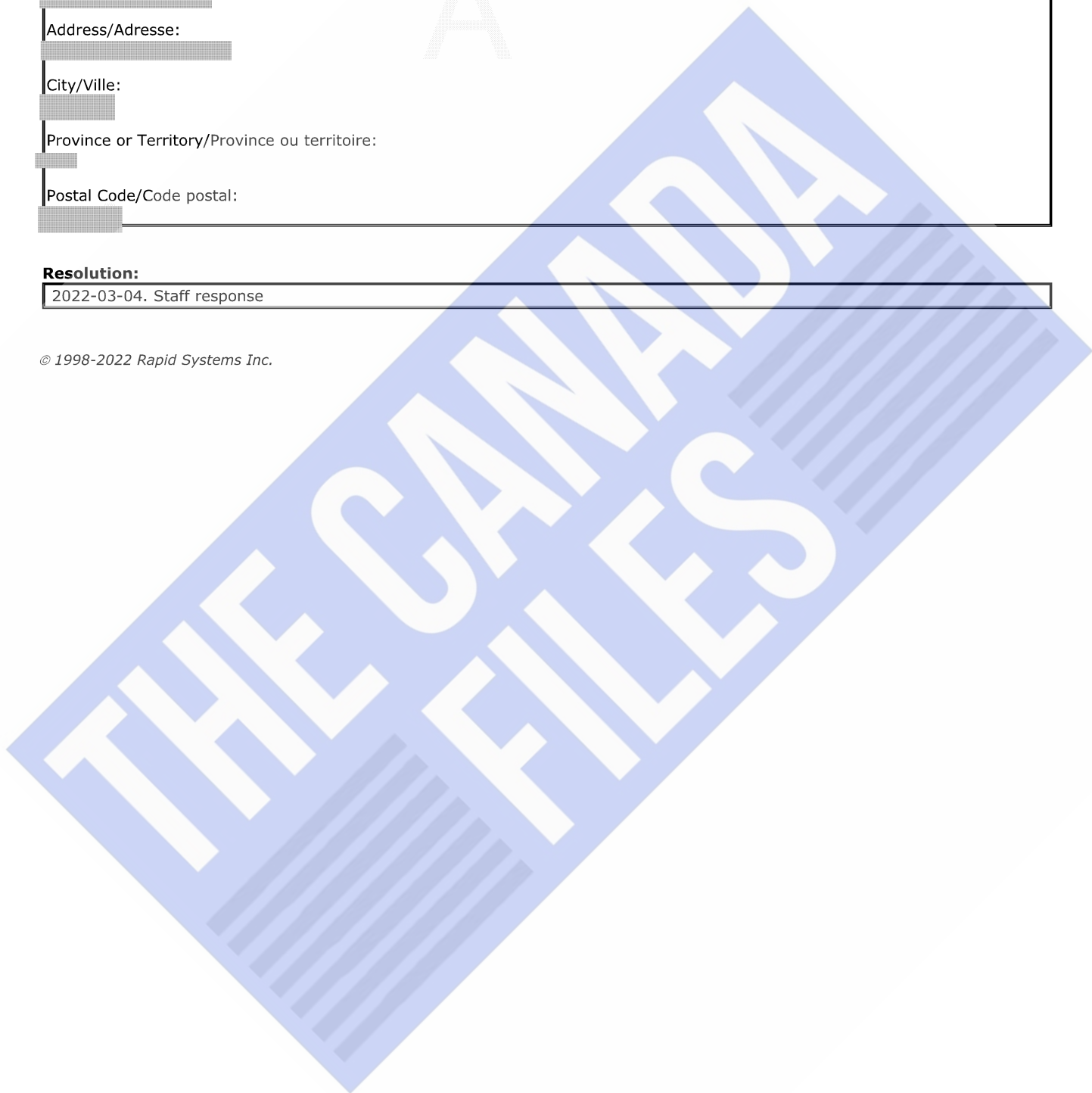
Postal Code/Code postal:

[Redacted]

Resolution:

2022-03-04. Staff response

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Information on ticket
CASE ID: 860169

Click here to show related case(s)...

Client

Client: [Redacted]
Company: [Redacted]

Owner

Owner: [Redacted]
Section: Correspondence

Case Information

Status: Closed Privacy:

Industry: TV

Subject: Distribution

Tone: Complaint

Keyword: Foreign Broadcaster

Hot Issue: Russia Today (RT)

Date Information

Date Arrived: 2022-3-1

Date Completed: 2022-3-4

Target Date: 2022-3-15

Registered by: [Redacted] (2022-3-4 10:13:30 AM)

Last Modified by: [Redacted] (2022-3-4 3:16:41 PM)

Closed by: [Redacted] (2022-3-4 3:16:41 PM)

PcDocs Documents: [Add]

Doc ID	Description	File Number
4163314	Transfer from the CBSC Dated 2022-02-25 & Received 2022-03-01 [Edit]	BRO 5010-1
4163669	2022-03-04. Staff response [Edit]	BRO 5010-1

Initial Action:

Description:

Date Received/Date reçue:
25/02/2022

Time Received/Heure reçue:
21:27:00

Name of Television or Radio Station/Station de télévision ou de radio:
Russia Today

Program Name/Titre de l'émission:
All of them

Date of Program/Date de la diffusion de l'émission:
25/02/2022

Time of Program/Heure de l'émission:
12:00AM

Specific Concern/Préoccupation précise:
There are no specific concerns. Russia Today is the propaganda arm of the Russian Government, and is, at any time that it is opening its mouth, lying about the current invasion of Ukraine by the Russian Government.

There is absolutely no reason that Canadians need to hear the lies of a dictator broadcast in a shiny and professional package, and if you truly believe in your Code of Ethics, you should no doubt be able to see how Russia Today, during every hour of "news" violates Clause 2.

RT has described the illegal war being waged in Ukraine by Russia as "an intervention" and state that Russia is trying to "liberate" Ukraine from "Nazis" which is entirely lacking in fact and is merely a smoke screen for ethnic discrimination against Ukrainians.

While Clause 1 states "Recognizing the varied tastes of the public it shall be the responsibility of broadcasters to so program the various stations, networks and services that, as far as possible, all groups of listeners and viewers shall have from these, some part of the programming devoted to their special likes and desires", I hardly believe that our definition of "the public" here need include Russian government diplomats at the expense of the rest of Canadians, and so you'll forgive me for thinking that in this case, it does not apply when contrasted with its effects.

As a Canadian who has worked in Broadcasting, I know that the CBSC takes all complaints very seriously. Your notices to the left of this very form indicate that you are also not interested in allowing lies to proliferate on Canadian television.

This propaganda is useful in motivating anyone worldwide who may be gullible enough to endorse and aid in war crimes.

While I know that you do not censor programming, I know that you hold private telecommunications networks to a certain standard. It is impossible for Russia Today to meet this, and so my complaint is valid.

Still, I see that you forward to the CRTC as well. Given that this should be grounds for RT to have its license removed, feel free to forward this to them.

First Name/Prénom:

Last Name/Nom de famille:

Email/Courriel:

Address/Adresse:

City/Ville:

Province or Territory/Province ou territoire:

Postal Code/Code postal:

Resolution:

2022-03-04. Staff response

[Redacted]

From: [Redacted]
Sent: March 1, 2022 1:23 PM
To: [Redacted]
Subject: FW: Draft NoC RT - Template version
Attachments: Call_for_comments_re distribution of RT in Canada.doc

[Redacted]

Attached you will find the NoC for your revision. Once you have a good version that you can send to [Redacted] for her to start the translation, pls cc [Redacted] and I on your email to [Redacted]

Thanks - [Redacted]

From: [Redacted]
Sent: 1 mars 2022 13:18
To: [Redacted]
Cc: [Redacted]

Subject: Draft NoC RT - Template version

Hi [Redacted]

Please find attached the draft NoC that has been incorporated into template.

There are few places in yellow that remain to be populated, such as the notice number, date and usual procedures.

If there are any questions, please let me know.

Thanks.

[Redacted]

Conseil de la radiodiffusion et des télécommunications canadiennes, Ottawa, Ontario K1A 0N2
Canadian Radio-television and Telecommunications Commission, Ottawa, Ontario K1A 0N2
Gouvernement du Canada | Government of Canada

**Pages 193 to / à 206
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s.21(1)(a), s.21(1)(b)

**of the Access to Information Act
de la Loi sur l'accès à l'information**

[REDACTED]

From: [REDACTED]
Sent: March 1, 2022 5:13 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: URGENT -- Comments on Russia Today NOC
Attachments: RT File DOCS - 4161700 - v3 - RT NOC (English) - Dan comments.DOC

Hi [REDACTED]

A few minor things here and there and a couple of small comments.

Many thanks. [REDACTED]

From: [REDACTED]
Sent: March 1, 2022 4:51 PM
To: [REDACTED]
Subject: RE: URGENT -- Comments on Russia Today NOC

I'll add it.

From: [REDACTED]
Sent: March 1, 2022 4:50 PM
To: [REDACTED]
Subject: RE: URGENT -- Comments on Russia Today NOC

Just one suggestion at paragraph 5:

[REDACTED]

Thanks,

[REDACTED]

From: [REDACTED]
Sent: March 1, 2022 4:48 PM

To: [Redacted]
[Redacted]

Subject: RE: URGENT -- Comments on Russia Today NOC

Thanks, [Redacted] I have made the changes.

From: [Redacted]
Sent: March 1, 2022 4:39 PM

To: [Redacted]
[Redacted]

Subject: RE: URGENT -- Comments on Russia Today NOC

A few small things
Thanks [Redacted]

From: [Redacted]
Sent: March 1, 2022 4:24 PM

To: [Redacted]
[Redacted]

Subject: URGENT -- Comments on Russia Today NOC

**PROTÉGÉ / PROTECTED
ÉBAUCHE / DRAFT**

Please return to / Veuillez s.v.p. retourner à : [Redacted]

By / d'ici le : as soon as possible!

If you do not have any comments to share, please submit a "nil" response. / Si vous n'avez aucune observation à partager, je vous prie de répondre « aucun commentaire ».

Re./Réf. Call for comments regarding the continued appropriateness of authorizing the distribution of RT in Canada

Leads: [REDACTED]

ÉBAUCHE REVUE PAR / DRAFT SIGNED OFF BY

Here's the revised version with the latest text.

Don't worry about formatting – our gang is on it. They're also doing the French translation.

[REDACTED]

My part-time hours are Tuesdays to Thursday, 8 :00 to 4 :00.
Mes heures de bureau sont mardi à mercredi, 8h à 16h.

[REDACTED]

Page 200

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17, 21(1)(a), 21(1)(b)

**of the Access to Information Act
de la Loi sur l'accès à l'information**

Page 202

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est retenue en vertu des articles**

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**of the Access to Information Act
de la Loi sur l'accès à l'information**